

15U421

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Name:

Reg.No:

FOURTH SEMESTER B.C.A. DEGREE EXAMINATION, MAY 2017
(CUCBCSS-UG)

CC15U BCA 4C08 - MANAGEMENT INFORMATION SYSTEMS

(Complementary Course)

(2015 Admission)

Time: Three Hours

Maximum: 80 Marks

PART A

I. Answer all questions. Each question carries mark of 1.

1. Anyone who uses information produced by the information system is called an _____.
2. _____ consists of identifying and understanding the problem occurring in the organization.
3. Problem finding is finding _____ existing situation and desired state.
4. Division of labour within the organisation is called _____.
5. The _____ refers to the number of people that each manager is directly responsible for.
6. _____ is a method for structuring, manipulating and communicating future plans.
7. The _____ consists of developing an experimental system quickly and inexpensively for the trial use.
8. The information generated at regular intervals is known as _____.
9. _____ is the process of loosening different subsystems in order to simplify the interconnection between them.
10. The ability of an organization to maintain data quality depends on both organizational factor and _____.

(10 x 1 = 10 marks)

PART B

II. Answer all questions. Each question carries mark of 2

11. What is conceptual structure of MIS?
12. What are the three major types of Procedures?
13. List the three types of Knowledge in the Analysis of Decision Making.

14. What is quality assurance in information system?
15. What are the important characteristics of a system?

(5 x 2 = 10 marks)

PART C

III. Answer any five questions. Each question carries mark of 4.

16. What are the operating elements of management information system? Explain.
17. Explain how stress will affect the effective decision making capability of managers.
18. Explain Satisficing-Administrative & Mudding Through models of Decision Maker.
19. Differentiate Deterministic and probabilistic System.
20. Explain the life cycle approach of system development.
21. What is Organisational Power? Explain how it affects organisational behaviour?
22. Explain the prototyping approach of system development.
23. Explain the Law of Requisite Variety.

(5 x 4 = 20 marks)

PART D

IV. Answer any five questions. Each question carries mark of 8.

24. Describe the MIS structure based on Management Activity.
25. Briefly explain the Behavioral Models of Organisational Decision Making.
26. Explain the various control systems, their relative merits, demerits and relevance.
27. Justify Organisational change as a Natural growth and decline process.
28. Discuss the implications of Organisational Structure and Management Theory for MIS.
29. Give explanation on information Processing model of Organisation Structure.
30. Discuss different system development approaches.
31. Briefly explain planning process & characteristics of control process.

(5 x 8 = 40 marks)
