

**CHRIST COLLEGE (AUTONOMOUS),
IRINJALAKUDA**



FEEDBACK FROM PARENTS REPORT

2019-20

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METHODOLOGY:

Feedback from parents is collected every year in the college to know the general opinions about the college, areas needed to be taken care of and improved. Parents feedback collection was conducted among the parents through direct questionnaire method. Questions were framed in Malayalam and English. The questionnaire has been framed based on all dimensions and the parents were permitted to remain anonymous to receive frank responses. The data analysis team of IQAC conducted the detailed analysis on the survey responses.

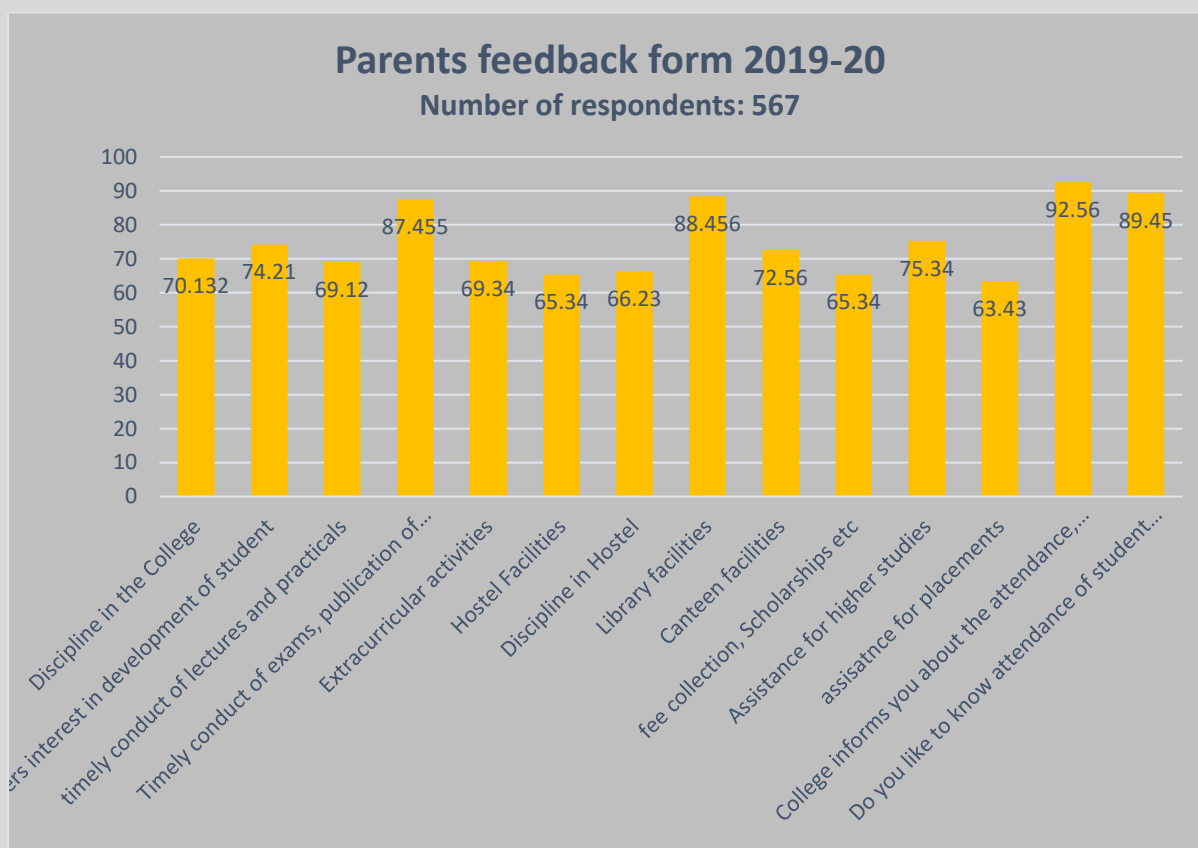
The overall satisfaction and opinions of the parents on various key areas including the exams, attendance, fees, placements, infrastructural facilities, etc. were collected based on 14 questions. The survey supports the college to evaluate and improve the total system of the college on a positive ground.

Number of respondents: 567

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The responses against each question were tabulated in Excel spreadsheet. The marks were cumulated and then converted to percentage for better perception.



The feedback questionnaire to parents is attached herewith:



രക്ഷിതാക്കളുടെ അഭിപ്രായങ്ങൾ

(Parent's Responses)

ചോദ്യാവലി (Questionnaire)		പ്രതികരണങ്ങൾ (responses)				
Sl. No	നിങ്ങളുടെ പ്രതികരണത്തിനെതിരെ ദയവായി ✓ മാർക്ക് അടയാളപ്പെടുത്തുക (Please mark ✓ against your response)	മികവുറ്റത് (Excellent)	വളരെ നല്ലത് (Very Good)	നല്ലത് (Good)	ശരാശരി (Average)	മോശം (Poor)
1	ക്യാമ്പസിൽ നിലനിൽക്കുന്ന അച്ചടക്കത്തിൽ തൃപ്തനാണോ? (Discipline in the College)					
2	കുട്ടിയുടെ പഠന കാര്യങ്ങളിൽ അധ്യാപകർക്കുള്ള ശ്രദ്ധ (Teacher's interest in development of student)					
3	അധ്യാപകർ സമയബന്ധിതമായി പാഠപുസ്തക വിഷയങ്ങൾ തീർക്കുന്നുണ്ടോ? (timely conduct of lectures and practical)					
4	പരീക്ഷ, മൂല്യനിർണ്ണയം എന്നിവ കൃത്യ സമയത്ത് പുറത്തിറക്കുന്നുണ്ടോ? (Timely conduct of exams, publication of results)					
5	പാഠ്യേതര പ്രവർത്തനങ്ങൾക്കുള്ള അവസരങ്ങൾ (Extracurricular activities)					
6	ഹോസ്റ്റൽ സൗകര്യങ്ങൾ (Hostel Facilities)					
7	ഹോസ്റ്റലിലെ അച്ചടക്കം (Discipline in Hostel)					
8	ലൈബ്രറി സൗകര്യങ്ങൾ (Library facilities)					
9	കാൻറ്റീൻ സൗകര്യങ്ങൾ (Canteen facilities)					
10	കോളേജ് ഓഫീസ് കാര്യക്ഷമത, ഫീസ് ക്ലക്ഷൻ തുടങ്ങിയവ (fee collection, Scholarships etc)					

11	ഉന്നത പഠനത്തിനുള്ള പ്രോത്സാഹനം (Assistance for higher studies)					
12	തൊഴിലവസരങ്ങൾ സൃഷ്ടിക്കുന്നതിലെ നടപടികൾ (assisatnce for placements)					
13	കുട്ടിയുടെ ഹാജർ , പഠനത്തിലെ പുരോഗതി തുടങ്ങിയവ നിങ്ങളെ അറിയിക്കുന്നുണ്ടോ?? (College informs you about the attendance, progress)	ഉണ്ട്(Yes)		ഇല്ല (No)		
14	വിദ്യാർത്ഥിയുടെ ഹാജർ നില തത്സമയം അറിയുന്നതിൽ താൽപ്പര്യമുണ്ടോ? (Do you like to know attendance of student daily?)	ഉണ്ട്(Yes)		ഇല്ല (No)		
Any more suggestions? (കൂടുതൽ നിർദ്ദേശങ്ങളുണ്ടോ?):						
നിർബന്ധമല്ല (Not necessary)						
വിദ്യാർത്ഥിയുടെ പേര് (Name of the Student):		ഒപ്പ് (Signature)				
രക്ഷകർത്താവിന്റെ പേര് (Name of the Parent):		ഒപ്പ് (Signature)				
ക്ലാസ് (Department) :						

FEEDBACK ANALYSIS

Feedback from Parents 2019-20

Parameters/ Questions	Marks
Discipline in the College	70.132
Teachers interest in development of student	74.21
Timely conduct of lectures and practical	69.12
Timely conduct of exams, publication of results	87.455
Extracurricular activities	69.34
Hostel Facilities	65.34
Discipline in Hostel	66.23
Library facilities	88.456
Canteen facilities	72.56
fee collection, Scholarships etc	65.34
Assistance for higher studies	75.34
Assistance for placements	63.43
College informs you about the attendance, progress	92.56
Do you like to know attendance of student daily?	89.45

Result of Feedback analysis

- A control level of 75 marks was fixed.
- Parameters which are having a value below than 70 requires immediate attention
- Parameters with value between 70 and 75 should be improved

Parents Feedback Analysis

Strong (Above 75)
Timely conduct of exams, publication of results
Library facilities
College informs you about the attendance, progress
Do you like to know attendance of student daily?
Assistance for higher studies
Should improve (Between 70 to 75)
Teachers interest in development of student
Canteen facilities
Discipline in the College
Immediate attention (below 70)
Timely conduct of lectures and practical
Extracurricular activities
Hostel Facilities
Discipline in Hostel
Fee collection, Scholarships etc
Assistance for placements

Actions Taken

1. Discipline in Hostel- The discipline committee of hostel was reconstituted including more bachelor teachers and senior students.
2. Assistance for placements- Three-day career orientation and placement training were conducted by Career Guidance and Placement Cell in association with IQAC. Separate mock interviews were conducted to students who cleared written exams.
3. New software – from Linways was introduced to speed up the online fee payments.