CHRIST COLLEGE (AUTONOMOUS),

IRINJALAKUDA



STUDENTS' SATISFACTION SURVEY

REPORT

2017-18

STUDENT SATISFACTION SURVEY 2017-18

METHODOLOGY:

Christ college conducts the Students Satisfaction Survey (SSS) on an yearly basis to collect the feedback from students about the total satisfaction in the college and its infrastructural facilities and also the teaching learning process of the college. Students Satisfaction Survey (SSS) was conducted among the students of the college through direct questionnaire method. The questionnaire has been framed based on NAAC guidelines. The students were permitted to remain anonymous to receive frank responses. The data analysis team of IQAC conducted the detailed analysis on the survey responses. The overall satisfaction of the students at Christ college on various dimensions including the infrastructural facilities were collected based on 16 questions. The student's satisfaction on teaching and learning were also made, mainly focussing on the evaluation on teachers using 18 questions, which aids to evaluate and improve the teaching learning system of the college.

Number of respondents: 761

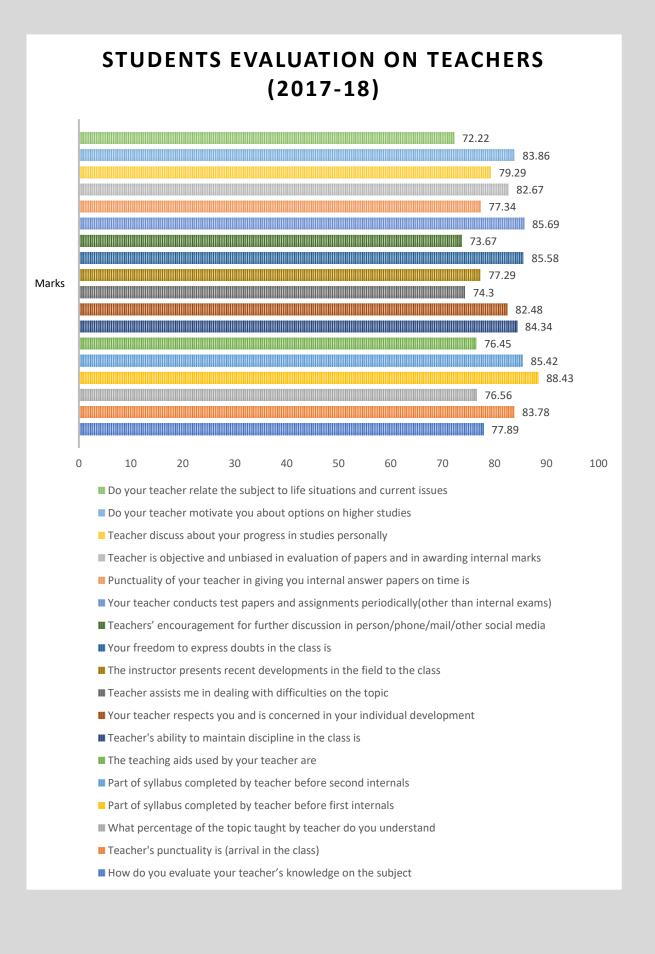
STUDENTS SATISFACTION SURVEY 2017-18

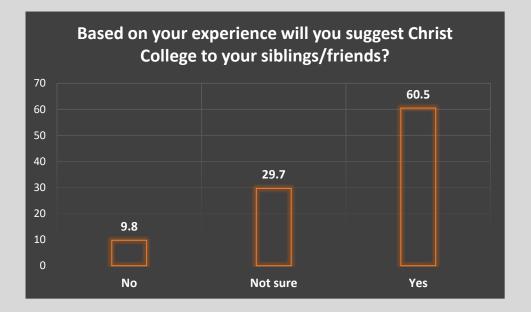
CHRIST COLLEGE (AUTONOMOUS)

Overall Feedback - 2017-18 100 88.5 90 85.5 82.5 81.2 79.4 78.3 77.3 80 76.8 75.6 75.4 73.4 72.1 71.3 70.6 70 65.8 63.9 60 50 40 30 20 10 0 1 Gender equality in our college Training for higher studies Placement activities Your department activities Computer facilities Service of college office Sports facilities Canteen facilities Hostel facilities Extra-curricular activities Library facilities Fairness of evaluation in external exams ■ Fairness of evaluation in internal exams ■ Academic content of the course Teachers of our college Admission process of our college

Overall Students Satisfaction

Students Satisfaction on teaching and Learning





Result of Feedback analysis

 \succ A control level of 80 marks was fixed.

➤ Parameters which are having a value below than 75 requires immediate attention

➤ Parameters with value between 75 and 80 should be improved

Actions:

The individual results were handed over to teachers by Principal and their shortcomings were discussed.

The consolidated result of the Department was handed over to Head of the Department to take necessary remedies.

♦ The consolidated college result was discussed in the Teachers meeting.

Outcomes

- ♦ It was decided to make further improvement to ICT learning.
- ♦ It was decided to give timely training to teachers on new teaching aids

CONCLUSION:

Though the overall student's satisfaction was above average, there are some areas which need immediate attention. All these areas have to be seriously taken into consideration for the immediate revival. The college will take up the cases and bring necessary improvement and corrections in the required cases.