

19P432

(Pages: 2)

Name:

Reg. No.....

FOURTH SEMESTER M.S.W. DEGREE EXAMINATION, APRIL 2021

(CBCSS - PG)

CC19P SOW4 C14 - ADMINISTRATION OF HUMAN SERVICE ORGANISATIONS

(Social Work - Core Course)

(2019 Admission - Regular)

Time: Three Hours

Maximum: 30 Weightage

Part I

Answer any *four* questions.

Answer to each question should not exceed 100 words.

Each question carries 2 weightage.

1. Management.
2. National social security Mission.
3. Employee counseling.
4. Downsizing.
5. NGO
6. Central Social Welfare Board.
7. Conflict management.

(4 x 2 = 8 Weightage)

Part II

Answer any *four* questions.

Answer to each question should not exceed 300 words.

Each question carries 3 weightage.

8. Describe the concept of organizational behavior & organizational culture.
9. Briefly explain about 'co-ordination as an important element in administration'.
10. Write short note on Ministry of Rural Development & Ministry of Urban Development.
11. What are employee relations? Details on its functions and characteristics.
12. Explain qualities and skills of HR professionals.
13. Describe any two theories of Leadership.
14. Write short note on social work administration and its application as a method of social work.

(4 x 3 = 12 Weightage)

Part III

Answer any *two* questions.

Answer to each question should not exceed 800 words.

Each question carries 5 weightage.

15. Explain Corporate Social Responsibility with suitable examples.
16. Write an essay on the problems in organizations and role of social worker in organization.
17. Explain major programmes of central and state social welfare boards.
18. Write essay on the theories motivation and its application in work context.

(2 x 5 = 10 Weightage)
