FOURTH SEMESTER M.S.W. DEGREE EXAMINATION, APRIL 2022
(CBCSS-PG)
(Regular/Supplementary/Improvement)
CC19P SOW4 C14 - ADMINISTRATION OF HUMAN SERVICE ORGANISATIONS
(Social Work - Core Course)
(2019 Admission onwards)

Time: Three Hours   Maximum: 30 Weightage

Part I
Answer any *four* questions.
Answer to each question should not exceed 100 words.
Each question carries 2 weightage.

1. Define Social Welfare Administration.

2. What do you mean by Quality Circle?

3. Write a short note on section 135 of companies act 2013.

4. List down the various welfare measures for employees in an organization.

5. Write a short note on FCRA.

6. Distinguish Management and Administration.

7. Write a brief note on Performance Appraisal.

(4 × 2 = 8 Weightage)

Part II
Answer any *four* questions.
Answer to each question should not exceed 300 words.
Each question carries 3 weightage.

8. Elaborate the major functions of Central Social Welfare Board.

9. Explain the *Vishakha Guideline,2013* and appraise it.

10. What do you mean by motivation? Explain the various theories of motivation

11. Explain the various possibilities of registering a welfare organization.

12. Appraise the role of Social Worker in enhancing the job satisfaction of employees

13. Explain the various theories of Leadership.

14. As a Social Worker in an industrial setting how will you address the problem of 'absenteeism' of employees.

(4 × 3 = 12 Weightage)

Part III

Answer any *two* questions.

Answer to each question should not exceed 800 words.

Each question carries 5 weightage.

15. Critically appraise Social Welfare Administration as a method of Social Work and its interconnection with other methods of Social Work.

16. Write an essay on the various elements of Administration. Site appropriate examples.

17. Elaborate the various social welfare programmes of central government and comment on the possible roles of Professional Social Workers.

18. Examine the steps and process of HRM with adequate examples.

(2 × 5 = 10 Weightage)

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