

22P134

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Name:

Reg.No:

FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2022

(CBCSS - PG)

(Regular/Supplementary/Improvement)

CC19P SOW1 C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS

(Social Work)

(2019 Admission onwards)

Time : 3 Hours

Maximum : 30 Weightage

Part-A

Answer any *four* questions. Each question carries 2 weightage.

1. What is the significance of understanding Johari window?
2. What are the life skills given by WHO?
3. What is meant by the term professional boundaries?
4. What are the different non verbal communications?
5. Explain conflict management.
6. What is MS Excel and the advantages of using excel.
7. Cyber bullying.

(4×2 = 8 Weightage)

Part-B

Answer any *four* questions. Each question carries 3 weightage.

8. Explain the different methods of assessment to understand client 's situation and perspectives.
9. Discuss effective steps for public speaking.
10. Describe casenote and explain its structure.
11. How can you avoid plagiarism in academic writing?
12. Explain leadership power and its importance in social work practice.
13. Understanding group dynamics is essential for team building process. Explain.
14. What are the online resources of learning? Explain the advantages of using them.

(4 × 3 = 12 Weightage)

Part-C

Answer any *two* questions. Each question carries 5 weightage.

15. Detail on the meaning of self and the factors affecting self.

16. Illustrate any five different interviewing skills required as professional social workers with suitable examples.
17. Detail on the ego states and analyse the transaction with suitable examples.
18. Detail on the leadership style required in social work and also explain enhancement motivation.

(2 × 5 = 10 Weightage)
