

**22U422**

(Pages: 2)

Name: .....

Reg.No: .....

**FOURTH SEMESTER B.Sc. DEGREE EXAMINATION, APRIL 2024**

(CBCSS - UG)

(Regular/Supplementary/Improvement)

**CC19U BSH4 C08 / CC20U BSH4 C08 - HUMAN RESOURCE MANAGEMENT**

(Hotel Management and Catering Science - Complementary Course)

(2019 Admission onwards)

Time : 2.00 Hours

Maximum : 60 Marks

Credit : 3

**Part A** (Short answer questions)

Answer *all* questions. Each question carries 2 marks.

1. What is macro level HRP?
2. What are the different departments in Hotels?
3. Write the role of personnel department in hotel industry.
4. Write the needs of HRD
5. Write the methods of job analysis.
6. What is HRIS?
7. Write the process of recruitment.
8. What is placement?
9. What is motivations?
10. What is career planning and development?
11. What are the career development objectives of performance appraisal?
12. What is labour welfare?

**(Ceiling: 20 Marks)**

**Part B** (Short essay questions - Paragraph)

Answer *all* questions. Each question carries 5 marks.

13. Write the major functions and steps of human resource department.
14. What is staff management and write its importance?
15. What is job evaluation and write its objectives?
16. What is forecasting?

17. What is training and write its objectives?
18. Explain the objectives of job enrichment.
19. What are the emerging trends in HRM?

**(Ceiling: 30 Marks)**

**Part C (Essay questions)**

Answer any *one* question. The question carries 10 marks.

20. What is recruitment and write the procedures for recruitments in detail?
21. Write about job security through labour laws.

**(1 × 10 = 10 Marks)**

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