

106. The process of colouring a textile on a fabric material by applying dye on its surface is called  
 a) Weaving                      b) Interlacing                      c) Spinning                      d) Dyeing
107. \_\_\_\_\_ is an 'S' shape flower arrangement.  
 a) Ikebana                      b) Hogarth                      c) Moribana                      d) Ukibana
108. Guest room attendant reports to:  
 a) Uniform Room Supervisor                      b) Linen Room Supervisor  
 c) Floor Supervisor                      d) Public area supervisor
109. \_\_\_\_\_ is a treatment imparted to a fabric to improve its qualities.  
 a) Spinning                      b) Selvedge                      c) Finish                      d) None of these
110. 'Chlorine solution' is used as:  
 a) Detergent                      b) Abrasive                      c) Disinfectant                      d) Stripper
111. How many guests can be stayed in a twin room?  
 a) 4                      b) 3                      c) 2                      d) 1
112. Which of the following is known as the nerve center of house-keeping department?  
 a) Floor pantry                      b) Linen room                      c) Control Desk                      d) Laundry
113. Which one comes under principles of design?  
 a) Colour                      b) Pattern                      c) Rhythm                      d) Space
114. A key that operates only a portion of the locks (as on one floor of a hotel) in a master key system:  
 a) Master key                      b) Floor key                      c) Room key                      d) Grand Master Key
115. Substances that coat the fibers of a fabric and make them softer and fluffier is called  
 a) Hardeners                      b) Softener                      c) Selvedges                      d) Sours
116. Which of the following attribute is essential for person to be appointed in Housekeeping department?  
 a) Diplomacy                      b) Punctuality                      c) Courtesy                      d) All of these
117. Napkin is also called:  
 a) Serviette                      b) Baize cloth                      c) Table cloth                      d) Slip cloth
118. Which one is a natural fire?  
 a) Metallic                      b) Electric                      c) Synthetic                      d) Regenerated
119. Which one is an external source of labor?  
 a) Industry employees                      b) Transfer                      c) Promotion                      d) None of these
120. Which one is not-a part of a broom?  
 a) Pad                      b) Head                      c) Scrubber                      d) Handle

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(Pages: 8)

Name: .....

Reg. No.....

**SIXTH SEMESTER B.Sc. DEGREE EXAMINATION, APRIL 2024**

(CBCSS-UG)

(Regular/Supplementary/Improvement)

**CC20U BSH6 B12 – COMPREHENSIVE SELF STUDY**

(Hotel Management and Catering Science – Core Course)

(2020 Admission onwards)

Time: Two Hours

Maximum: 100 Marks

Credit: 2

Answer any **hundred** questions. Each question carries 1 mark.

1. A mixture of butter and flour used as thickening agent:  
 a) Cream yolk                      b) Roux                      c) Gum paste                      d) Liaison
2. A thick soup made from shell fish:  
 a) Glaze                      b) Coulis                      c) Fumet                      d) Bisque
3. A well flavored stock is called  
 a) Fumet                      b) Court bouillon                      c) Fish stock                      d) Estouffade
4. Which is not a caviar?  
 a) Crassostrea                      b) Beluga                      c) Sterlet                      d) Ossetra
5. The fruit using in waldorf salad is  
 a) Pineapple                      b) Grapes                      c) Apple                      d) All these
6. Bearnaise is a derivative of:  
 a) Espagnole                      b) Veloute                      c) Hollandaise.                      d) Béchamel.
7. Milk sugar is:  
 a) Glucose                      b) Fructose                      c) Lactose.                      d) Sucrose.
8. From which cereal atta is obtained?  
 a) Oats                      b) Wheat                      c) Barley                      d) Maize
9. Dosa making is a method of:  
 a) Roasting.                      b) Grilling                      c) Frying                      d) Braising
10. Cut from the head part of the fillet is:  
 a) Fillet steak.                      b) Tournedos                      c) Chateaubriand                      d) Fillet mignon
11. What is brine?  
 a) A stock contains salt petre                      b) Water containing iron  
 c) A salt court bouillon                      d) A salt solution
12. An unpassed soup made with beetroot and is duck flavoured originated from Russia.  
 a) Bisqu                      b) Bortsc                      c) Minestrone                      d) Chowde

13. Absorption method of cooking is done for  
 a) Rice                      b) Pork                      c) Fish                      d) Vegetables
14. Florentine means  
 a) Green peas                      b) Brinjal                      c) Spinach                      d) Cauliflower
15. Green turtle soup is from:  
 a) France                      b) Scotland                      c) England                      d) Italy
16. A cut of fish without skin and bone is  
 a) Darne                      b) Fillet                      c) Supreme                      d) Paupiette
17. Yeast gets best results at temperature of:  
 a) 10°C                      b) 27°C                      c) 40°C                      d) 60°C
18. A Frankfurt sausage is from  
 a) Germany                      b) China                      c) Italy                      d) Spain
19. Which is not a napkin folding?  
 a) Cardinal hat                      c) Candle  
 b) Fan                      d) Angel on horse back
20. A cut of fish with a bone at the centre is  
 a) Darne                      b) Fillet                      c) Supreme                      d) Paupiette
21. Pigment which give Yellow colour to vegetables is:  
 a) Chlorophyll                      b) Anthocyanin                      c) Carotenoids                      d) Flavonoids
22. Celestine means:  
 a) Slices of boiled egg                      b) Fried onion  
 c) Savory egg custard                      d) Fried bread
23. A cold soup from Spain is  
 a) Vichyssoise                      b) Gazpacho                      c) Okroshka                      d) Borscht
24. Round fish cut across the bone is  
 a) Fillet                      b) Supreme                      c) Darne                      d) Paupiette
25. The approximate cooking time for fish stock is:  
 a) 20 minutes                      b) 4 hours                      c) 2 hours                      d) 8 hours
26. The correct storage temperature of Vegetable is:  
 a) 1°C to 4°C                      b) 8°C to 10°C                      c) 5°C to 8°C                      d) 10°C to 12°C
27. Lamb is the term given to animals not more than:  
 a) 1 year old                      b) 1 1/2 year old                      c) 2 year old                      d) 3 year old
28. Which of the following vitamin is very sensitive to heat?  
 a) Vitamin C                      b) Vitamin E                      c) Vitamin A                      d) Vitamin D
29. Blanching is done for the cooking of:  
 a) Rice                      b) Pork                      c) Fish                      d) Vegetables

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91. The fabric which conceal the curtain top and rods from which the curtain hangs?  
 a) Shades                      b) Valances                      c) Quilts                      d) Screens.
92. Mud stain can be removed by:  
 a) Glycerin                      b) Methylated Spirit                      c) Starch Paste                      d) Acetic acid
93. The movement of keys will be recorded in:  
 a) Logbook                      b) Key control register  
 c) Key history register                      d) Key card
94. Which one is known as universal solvent?  
 a) Aqua regia                      b) Acid                      c) Alkali                      d) Water
95. Soft, padded textile covering that fixed to furniture such as armchairs and sofas is called  
 a) Furnishing                      b) Upholstery                      c) D'décor                      d) Selvedges
96. Goals of pest control is:  
 a) Prevention                      b) Suppression                      c) Eradication                      d) All of these
97. Alloy of Copper and zinc.  
 a) Steel                      b) Bronze                      c) Pewter                      d) Brass
98. Minimum amount of each linen required for efficient functioning of house-keeping department is known as:  
 a) Total stock                      b) Stock in hand                      c) Required stock                      d) Par stock,
99. Sand paper is a:  
 a) Coarse abrasive                      b) Fine abrasive                      c) Medium abrasive                      d) Soft abrasive
100. A metal protection process in which molten glass is applied to metal surface.  
 a) Anodizing                      b) Enameling                      c) Lacquering                      d) Electroplating
101. Water contains more than 60 ppm of \_\_\_\_\_ is called Hard water.  
 a) Potassium                      b) Phosphorus                      c) Magnesium                      d) Carbon
102. Service involves preparing the room for night is known as:  
 a) Turndown                      b) Second service                      c) Closing service                      d) None of these
103. Which principle can be used to remove stains having acidic nature?  
 a) Neutralization with alkali                      b) Neutralization with acid  
 c) Oxidation or reduction                      d) Absorption by absorbent powder
104. Soil that containing either organic or inorganic matter that emit unpleasant odour  
 a) Bacterial                      b) Entomological                      c) Osmological                      d) Mineral
105. Two thin sheet of glass with transparent plastic sandwiched between.  
 a) Toughened                      b) Obscured                      c) Cut glass                      d) Laminated

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Turn Over

76. A mode of reservation is  
 a) Airline                      b) Telephone                      c) Travel agent                      d) Government Office
77. The guest has left the hotel without making arrangements to settle his or her account is:  
 a) Sleeper                      b) Skipper                      c) Sleep Out                      d) Slippage
78. Which one is not an organization chart?  
 a) Function chart                      b) Personal chart                      c) Flow chart                      d) Skeleton chart
79. 'Carrying the guests' luggage' is the duty of:  
 a) Reception assistant                      b) Lobby manager                      c) Bell boy                      d) Front office manager
80. Example for hotel based on location is:  
 a) Residential hotel                      b) Resort hotel                      c) Airport hotel                      d) Conventional hotel
81. Size of King Size bed sheet:  
 a) 80 x 117 inches                      b) 90 x 108 inches                      c) 108 x 117 inches                      d) 117 x 126 inches
82. Which factor to be considered while purchasing equipment?  
 a) Safety                      b) Portability                      c) Cost                      d) All of these
83. Customer who wants to stay for longer period prefer:  
 a) Residential hotels                      b) Motels                      c) Resort hotels                      d) Airport hotels
84. A mandatory document used at the time of registration of a' guest is  
 a) Guest Registration card                      b) Guest Reservation card  
 c) Guest history card                      d) C form
85. Hubbart's formula is used for:  
 a) Calculating Return on Investment  
 b) Calculating tariff  
 c) Calculating percentage of reservations and cancellations  
 d) Calculating Profit and loss
86. A mean by which a guest is able to make a reservation at a hotel is called:  
 a) Reservation Avenue                      b) Reservation area  
 c) Reservation kiosk                      d) Centralized reservation Office
87. A small, sometimes portable changing room near a swimming pool or beach—  
 a) Cabana                      b) Adjoining rooms                      c) Pent house                      d) Duplex
88. Whitney System of reservation is.  
 a) Semi-automatic                      b) Non-automatic                      c) Automatic                      d) Fully automatic
89. Arrival, departure, mail and luggage handling are done by:  
 a) Reservation                      b) Reception                      c) Information                      d) Travel desk
90. Normal price of a hotel room, before any discount  
 a) Room rate                      b) Rack rate                      c) Family rate                      d) Commercial rate
30. 'Burnt wine' is  
 a) Champagne                      b) Cognac                      c) Rum                      d) Cider
31. Diameter of half plate is:  
 a) 15 cm                      b) 18 cm                      c) 12 m                      d) 20 cm
32. Which is known as 'Champagne of Teas'?  
 a) Earl grey Tea                      b) Jasmine Tea                      c) Tisanes                      d) Darjeeling Tea
33. Which is more appropriate for the Back bar?  
 a) Display area                      b) Preparation area                      c) Service area                      d) Cleaning area
34. Vodka is famous in  
 a) Germany                      b) France                      c) Russia                      d) Italy
35. Which grape variety is used in champagne making?  
 a) Pinot Gris                      b) Sauvignon                      c) Pinot Meunier                      d) Muscat
36. Which family coffee plants belong to?  
 a) Nettle                      b) Camellia Sinensis                      c) Theobroma                      d) Rubiaceae
37. Coffee Shop is a \_\_\_\_\_ concept.  
 a) American                      b) London                      c) Middle East                      d) European
38. A special spice using in Chettinadu cuisine.  
 a) Pepper corns                      b) Kalpasi                      c) Red chilly                      d) Turmeric
39. The term 'Restaurant' is originated in.  
 a) USA                      b) India                      c) Germany                      d) France
40. Platter to plate service is otherwise known as.  
 a) French service                      b) English service                      c) Russian service                      d) American service
41. POS stands for:  
 a) Purchase Order Supervisor                      c) Post order System  
 b) Purchase Office Security                      d) Point of sale
42. Which method can be used for polishing silverware's?  
 a) Plate powder                      b) Burnishing                      c) Both of these                      d) None of these
43. Pre plated service is otherwise known as.  
 a) French service                      b) English service                      c) Russian service                      d) American service
44. 'Sommelier' means:  
 a) Lounge waiter                      b) Floor waiter                      c) Salad cook                      d) Wine waiter
45. Example for a Commercial \_\_\_\_\_ general market type catering establishment is  
 a) Rail catering                      b) Clubs                      c) Air catering                      d) Pubs

- 46. Tanqueray is:
  - a) An Irish Whisky
  - b) An English Gin
  - c) A Flavoured Vodka
  - d) A Strong Rum
- 47. Brie is a:
  - a) Hard cheese
  - b) Soft cheese
  - c) Fresh cheese
  - d) Blue cheese
- 48. 'Eau de Vie' is a type of:
  - a) Beer
  - b) Brandy
  - c) Whiskey
  - d) Wine
- 49. Expansion of VSOP.
  - a) Very supreme Oak Port
  - b) Very superior Old Pale
  - c) Very superior old port
  - d) Very Superior Oak port
- 50. Tonic water is:
  - a) Quinine flavoured
  - b) Anise flavoured
  - c) Juniper flavoured
  - d) Apple flavoured
- 51. \_\_\_\_\_ is an addictive drug found in tobacco.
  - a) Caffeine
  - b) Tan
  - c) Nicotine
  - d) Morphine
- 52. Which is not a still room equipment.
  - a) Salamander
  - b) Coffee machine
  - c) Bread Toaster
  - d) Plate warmer
- 53. Rooms that are next to each other, most likely side by side:
  - a) Duplex
  - b) Adjacent rooms
  - c) Adjoining rooms
  - d) None of these
- 54. Pick the gin based cocktail.
  - a) Sangria
  - b) Rusty Nail
  - c) Cuba Libra
  - d) Martini
- 55. Tia Maria is \_\_\_\_\_ flavoured liqueur:
  - a) Coffee
  - b) Orange
  - c) Almond
  - d) Grape
- 56. Fish dipped in batter and deep fried is:
  - a) Meunière
  - b) Colbert
  - c) Tempura
  - d) a l'Orly
- 57. 'Pinot noir' is a red wine from:
  - a) Italy
  - b) Germany
  - c) Portugal
  - d) France
- 58. Pick the one which is not a pasta preparation.
  - a) Spaghetti
  - b) Risotto
  - c) Ravioli
  - d) Fusilli
- 59. Which one is a red grape variety?
  - a) Cabernet Franc
  - b) Semilion
  - c) Charaonnay
  - d) Riesling
- 60. Mozzarella is a:
  - a) Soft cheese
  - b) Hard cheese
  - c) Blue cheese
  - d) Fresh cheese
- 61. 'Fast food' concept emerged in:
  - a) Germany
  - b) UAE
  - c) USA
  - d) India.

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- 62. A guest who checks in to the hotel with very less baggage is called
  - a) Scanty baggage
  - b) VIP
  - c) Skipper
  - d) None of the above
- 63. What is a main feature of a time share establishment?
  - a) Its rooms are shared by guests
  - b) It has limited facilities
  - c) It is a private property
  - d) No uniformed services
- 64. The number of occupied rooms in the hotel:
  - a) Floor count
  - b) House count
  - c) Room availability
  - d) Room count
- 65. Making a package of two or more hotel products is termed as:
  - a) Blanketing
  - b) Clubbing
  - c) Mixing
  - d) Bundling
- 66. Which one of the following is right as an organizational resource?
  - a) Man
  - b) Material
  - c) Money
  - d) All of these
- 67. The special rate charged for children above 5 years and below 12 years of age who are accompanying their parents is:
  - a) Rack rate
  - b) Day rate
  - c) Commercial rate
  - d) Crib rate
- 68. Which is considered as 'Motherland of Hotel Industry'?
  - a) France
  - b) Britain
  - c) Greece
  - d) India
- 69. Which one can be controlled by a hotel?
  - a) Location
  - b) Weather
  - c) Staff
  - d) Taxes
- 70. A guest who stays in the hotel is termed as:
  - a) In house guest
  - b) Expected guest
  - c) Checked out guest
  - d) Regular guest
- 71. Which one is a hotel classification based on location?
  - a) Transit Hotel
  - b) Resort Hotel
  - c) Residential Hotel
  - d) Independent Hotel
- 72. HRACC stands for:
  - a) Hotel and Restaurant Association of Classification Committee.
  - b) Hotels and Restaurants Approval and Classification Committee.
  - c) Hotel and Restaurant Approval and Classification Category.
  - d) Hotel and Restaurant Authorization and Classification Committee.
- 73. A five star Hotel must have a minimum of number of lettable rooms.
  - a) 75
  - b) 100
  - c) 25
  - d) 50
- 74. The main activity involved in the Departure stage of guest cycle is:
  - a) Settlement of bills
  - b) Registration
  - c) Rooming
  - d) Handling complaints
- 75. European plan means
  - a) Room rent + American Breakfast
  - b) Room rent + three meals
  - c) Room rent + Continental breakfast
  - d) Room rent alone

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Turn Over