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(Pages : 2)

Name.....

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Reg. No.....

FIRST SEMESTER M.Com. DEGREE EXAMINATION, FEBRUARY 2013

(CUCSS)

MC 1C 5—ORGANISATIONAL THEORY AND BEHAVIOUR

(2010 admissions)

Time : Three Hours

Maximum : 36 Weightage

Part A

Answer all questions.

Each question carries 1 weightage.

1. Distinguish between Motivation and Morale.
2. What is meant by theory 'Y' ?
3. Define 'Conflict'.
4. What is 'classical theory' ?
5. Define 'organisational behaviour'.
6. What is 'sub-culture' ?

(6 × 1 = 6 weightage)

Part B

Answer any six of the following questions.

in not less than two pages each.

Each question carries 3 weightage.

7. In Vrooms model, what are Valence, expectancy and instrumentality ? How do these variables relate to one another ?
8. Why are home groups more effective than others ? What factors affect group performance ?
9. What are the three critical situational variables identified by fielder ? If these are favourable, what is the most effective style ?
10. How does heredity influence personality ? The environment. The situations ?
11. Write a brief note on perceptual defence.
12. Can attitudes be changed ? What are the positive ways ?
13. Does the existence of a strong culture always work for the advantage of an organisation ?
14. What is meant by change ? Explain the contemporary issues in change.

(6 × 3 = 18 weightage)

Turn over

Part C

Answer any two questions in not less than six pages.
Each question carries 6 weightage.

- 15. Explain Herzberg's two factor theory of motivation.
- 16. "Human behaviour is more complex than what people believe". Do you agree with this? What are the factors that add complexity in human behaviour?
- 17. Discuss briefly the various approaches to organisational behaviour. How does the social learning approach integrate the other two broad approaches?

(2 × 6 = 12 weightage)