

17P150

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Name: .....

Reg. No.....

**FIRST SEMESTER M.Com. DEGREE EXAMINATION, DECEMBER 2017**  
(Regular/Supplementary/Improvement)  
(CUCSS-PG)

**CC15P MCI C05 ORGANISATIONAL THEORY AND BEHAVIOUR**  
(2015 Admission Onwards)

Time: Three hours

Maximum: 36 Weightage

**PART A**

Answer *all* questions. Each question carries 1 weightage.

1. Define personality
2. State the factors influencing perception.
3. What is Emotional Intelligence?
4. Specify Lewin's three-stage model of change.
5. Mention the significance of Quality Circle in an organization.
6. Differentiate between formal and informal group.

(6x1=6 Weightage)

**PART B**

Answer any *six* questions. Each question carries 3 weightage.

7. What is OB? How it is related to management?
8. Compare and contrast Maslow's theory of need hierarchy and Alderfer's ERG theory
9. Differentiate between proactive and reactive change. How does one can plan for the change?
10. Discuss the factors that affect the personality of an individual
11. Briefly explain the principles of Hersey and Blanchard's Situational leadership theory
12. Distinguish between motivation and morale. Discuss the significance of morale
13. Describe the prime reasons for organizational politics
14. Define Organization development and briefly explain the steps in organization development

(6x3=18 Weightage)

**PART C**

Answer any *two* questions. Each question carries 6 weightage.

15. Discuss the major Organization Development interventions. Which of these interventions is most effective in India?
16. Discuss the reasons for human resistance to change in an organization. How can this be overcome?
17. Explain the various theories of learning.

(2x6=12 Weightage)

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