

18P154

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Name:

Reg. No.....

FIRST SEMESTER M.Com. DEGREE EXAMINATION, NOVEMBER 2018

(Regular/Supplementary/Improvement)

(CUCSS-PG)

CC15P MC1 C05 – ORGANIZATIONAL THEORY AND BEHAVIOUR

(Commerce)

(2015 Admission onwards)

Time: Three Hours

Maximum: 36 Weightage

Part – A

Answer *all* questions. Each question carries 1 weightage.

1. What is action research?
2. Write a short note on Theory X?
3. Differentiate between sensation and perception.
4. What is the Myers-Briggs framework?
5. What do you mean by Managerial grid?
6. What are the various communication barriers?

(6 x 1 = 6 Weightage)

Part – B

Answer any *six* questions. Each question carries 3 weightage.

7. Explain the contributing disciplines of organizational behaviour.
8. Explain the 'BIG FIVE' personality traits.
9. What is group cohesiveness? Explain the factors affecting group cohesiveness.
10. Explain the Transactional Analysis.
11. Explain the practical applicability of expectancy theory in organization.
12. Managers should have more imagination and courage to do the right things. Explain.
13. 'One of the basic problems in managing change is to overcome people's resistance to change'. What techniques can you suggest to overcome such resistance?
14. What do you mean by conflict? Discuss the various conflict resolution actions that can be adopted in organisations.

(6 x 3 = 18 Weightage)

Part – C

Answer any *two* questions. Each question carries 6 weightage.

15. Explain the major dimensions of classical, operant and social learning theories.
16. Leaders who are very effective at one place and time may become unsuccessful when transplanted to another situation. Explain.
17. Explain the various challenges and opportunities for organisational behaviour.

(2 x 6 = 12 Weightage)
