

18P147

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Name:

Reg. No.....

FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2018

(CUCSS-PG)

CC18P SW1 C04 – PROFESSIONAL SKILLS FOR SOCIAL WORKERS

(Social Work)

(2018 Admission Regular)

Time: Three Hours

Maximum: 36 Weightage

Part A

Answer *all* questions. Each question carries 1 weightage.

1. Cyber ethics.
2. Self-concept.
3. Plagiarism.
4. Empathy.
5. Paraphrasing.
6. Advocacy letter.
7. Goal setting.
8. Literature review.
9. Self-acceptance.
10. Active listening.

(10 x 1 = 10 Weightage)

PART B

Answer any *six* questions. Each question carries 3 weightage.

11. What are life skills? Explain any three life skills significant for social workers.
12. Write a note on the techniques of understanding self.
13. Explain the techniques of conflict management.
14. Understanding group dynamics is essential for team building process. Explain.
15. Explain emotional intelligence and its importance in stress management.
16. Define communication, types and barriers in communication.
17. Write a note on the various types of letters used to communicate with media.
18. Explain the different methods of assessment to understand client's situation and perspectives.
19. Detail on the core relationship skills for social workers with suitable examples.

(6 x 3 = 18 Weightage)

PART C

Answer any *two* questions. Each question carries 4 weightage.

20. Explain leadership, its styles and the significance and types of leadership styles in social work practice.
21. Transactional analysis is used both as a technique for understanding self and for effective communication. Substantiate using the elements of Transactional analysis.
22. Explain the use of ICT skills in Social work practice, and the ethical and legal considerations in using ICT.
23. Illustrate any five different interviewing skills required as professional social workers with suitable examples.

(2 x 4 = 8 Weightage)
