

D 53438

(Pages : 4)

Name.....

Reg. No.....

**FIRST SEMESTER U.G. DEGREE EXAMINATION, JANUARY 2014**

(U.G.-CCSS)

Common Course

**A 01—COMMUNICATION SKILLS IN ENGLISH**

(2011 and Earlier Admissions)

Time: Three Hours

Maximum : 30 Weightage

*Answer all the questions.*

I. (A) Choose the correct answer :

1 Which among the following is not a barrier to listening ?

- (a) Lack of interest on the part of the listener.
- (b) Fast pace of delivery by the speaker.
- (c) Making eye contact with the speaker.
- (d) External noise.

2 How many syllables are there in the word 'temporary' ?

- (a) One.
- (b) Two.
- (c) Three.
- (d) Four.

3 Identify the word with the correct stress mark.

- (a) Good-'looking.
- (b) Break 'fast.
- (c) 'Man-made.
- (d) Hand 'bag

4 Choose the correct intonation mark for the sentence given below :

Where do you ↗ live ?

- (a) Where do you ↗ live ?
- (b) Where do you ↘ live ?
- (c) Where do you ↘ you live ?
- (d) Where do you ↗ you live ?

(B) Fill in the blanks :

5 \_\_\_\_\_ is the art or act of expressing a message in a way that allows others to understand.

6 In a \_\_\_\_\_ group discussion, discussion is based on a topic given to the group.

Turn over

- 7 \_\_\_\_\_ plays the central role in telephone communication.
- 8 When the same word is used as a noun and as a verb, the noun is usually stressed \_\_\_\_\_ syllable.

(C) Answer the following questions, each in a word *or* a phrase :

- 9 Name the most important component in a syllable.
- 10 Write down the diphthong used in the word 'chase'.
- 11 'Ask' is pronounced as  $[\text{æsk}]$  in American English. Is this statement correct ?
- 12 Rewrite the following phrase into normal spelling :

$[\text{nDt} \text{ət} \text{ə} : 1]$ .

( $12 \times \frac{1}{4} = 3$  weight)

II. Answer in a sentence *or* two all the *nine* questions :

- 13 What is called group discussion ?
- 14 Give an example for the influence of mother tongue on the way we speak English.
- 15 Mention any two barriers to listening.
- 16 List any two features of effective communication.
- 17 Your friend has won the first prize in a reality show. Suggest a greeting appropriate for situation.
- 18 Your friend calls you at home to check whether you would like to go with him | her for shopping. How will you decline the offer ?
- 19 Turn the following into indirect requests.
- (a) Meet me at 12.
- (b) Send me the paper tomorrow.
- 20 What are the strong and weak forms of 'am' ?
- 21 Write down the vowels used in the following words :—
- (a) Hurt.
- (b) Heart.

( $9 \times 1 = 9$  weight)

Answer any five questions, in a paragraph each :—

- 22 Give instructions to your brother on the ways to make tea.
- 23 List any four common purposes for holding a group discussion ?
- 24 What question would you ask for each of the following situations ?
- (a) You would like to know the exact location of the post-office on the M.G. Road, Ernakulam.
- (b) You would like to know the mode of payment of your fees.
- 25 You are in a strange city. You want to go to a friend's hostel. How will you approach a stranger to ask for directions ?
- 26 You are the secretary of a Resident's Association. Some youngsters of your apartment plan to organise a night party in the apartment premises with what expression would you deny them permission ?
- 27 Identify the differentiating sound in each pair of words. The first one is done for you
- e.g. plays - z
- place - s
- (a) eyes
- ice
- (b) chin
- gin
- (c) Pressure
- pleasure
- (d) helped
- loved
- 28 Mention any four ways of finding out the mother-tongue interference in your speech.

(5 × 2 = 10 weightage)

Turn over

IV. Answer any *two* of the following in about 200 words :—

- 29 What are the different types of group discussion ? Explain the skills required for effective participation in a group discussion ?
- 30 Describe the major graphic representations. How are they helpful in understanding texts ?
- 31 Mention some of the most desirable telephone skills. What are the major advantages and disadvantages of telephone conversation ?

(2 × 4 = 8 weightage)