

**CHRIST COLLEGE (AUTONOMOUS),
IRINJALAKUDA**



FEEDBACK FROM PARENTS REPORT

2018-19

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METHODOLOGY:

Christ college collects feedback from parents on a timely basis to know the general opinions about the college, areas needed to be taken care of and improved. Parents feedback collection was conducted among the parents through direct questionnaire method. Questions were framed in Malayalam and English. The questionnaire has been framed based on all dimensions and the parents were permitted to remain anonymous to receive frank responses. The data analysis team of IQAC conducted the detailed analysis on the survey responses.

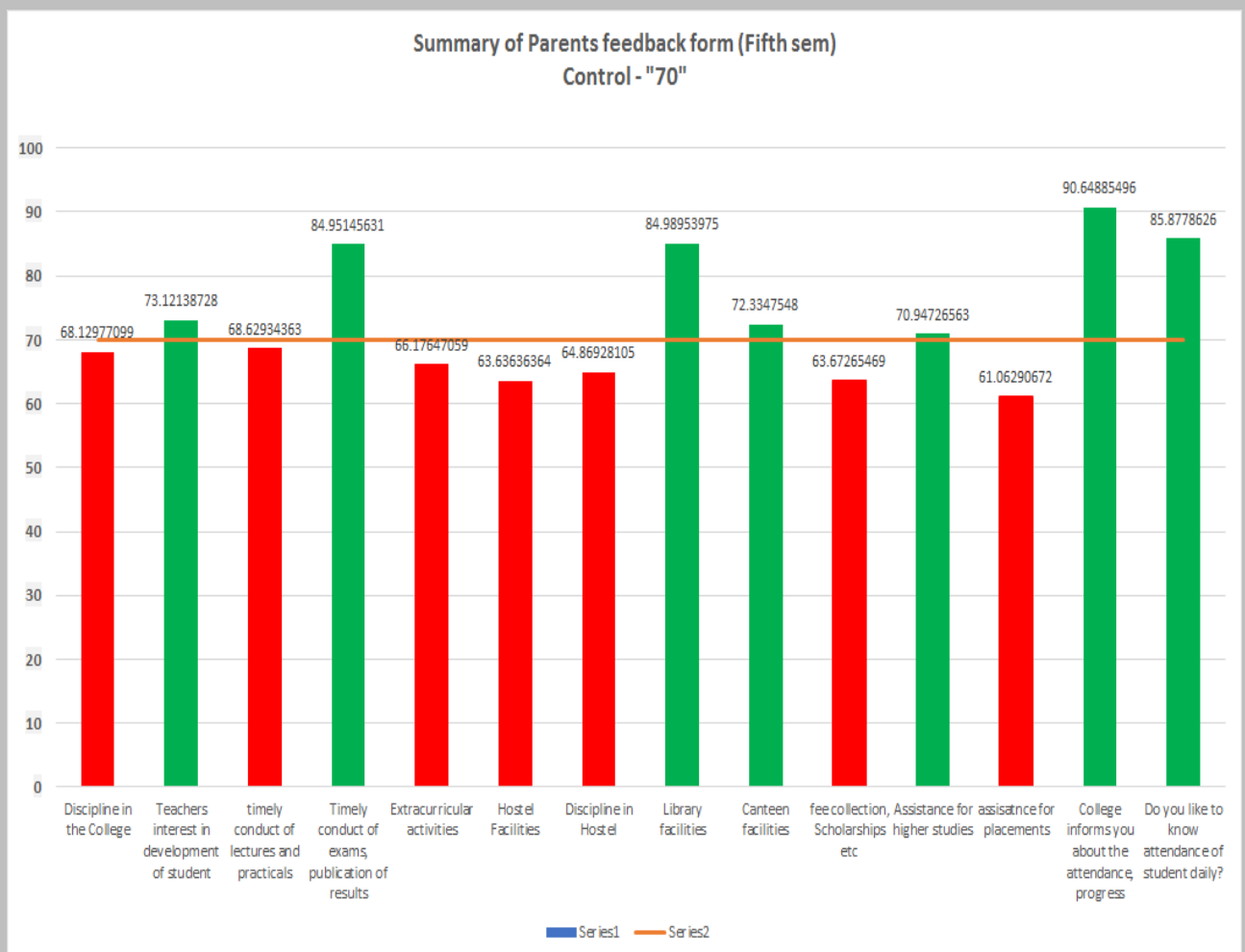
The overall satisfaction and opinions of the parents on various key areas including the exams, attendance, fees, placements, infrastructural facilities, etc. were collected based on 14 questions. The survey supports the college to evaluate and improve the total system of the college on a positive ground.

Number of respondents: 524

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The responses against each question were tabulated in Excel spreadsheet. The marks were cumulated and then converted to percentage for better perception.



The feedback questionnaire to parents is attached herewith:



രക്ഷിതാക്കളുടെ അഭിപ്രായങ്ങൾ (Parent's Responses)

ചോദ്യാവലി (Questionnaire)

(പ്രതികരണം (response))

Sl. No	നിങ്ങളുടെ പ്രതികരണത്തിനു നേർക്ക് v ചെയ്യുക (Please make v against your response)	മികവുറ്റത് (Excellent)	വളരെ നല്ലത് (Very Good)	നല്ലത് (Good)	ശരാശരി (Average)	മോശം (Poor)
1	ക്യാമ്പസിൽ നിലനിൽക്കുന്ന അച്ചടക്കത്തിൽ തൃപ്തരാണോ (Discipline in the College)					
2	കുട്ടിയുടെ പഠന കാര്യങ്ങളിൽ അധ്യാപകർക്കുള്ള ശ്രദ്ധ (Teachers interest in development of student)					
3	അധ്യാപകർ സമയബന്ധിതമായി പാഠ്യവിഷയങ്ങൾ തീർക്കുന്നുണ്ടോ (timely conduct of lectures and practicals)					
4	പരീക്ഷ, മൂല്യനിർണ്ണയം എന്നിവ കൃത്യ സമയത്തു പൂർത്തീകരിക്കുന്നുണ്ടോ (Timely conduct of exams, publication of results)					
5	പഠനം പുറം പ്രവർത്തനങ്ങൾക്കുള്ള അവസരങ്ങൾ (Extracurricular activities)					
6	ഹോസ്റ്റൽ സൗകര്യം (Hostel Facilities)					
7	ഹോസ്റ്റലിലെ അച്ചടക്കം (Discipline in Hostel)					
8	ലൈബ്രറി സൗകര്യം (Library facilities)					
9	കാൻറ്റീൻ സൗകര്യം (Canteen facilities)					
10	കോളേജ് ഓഫീസിന്റെ കാര്യക്ഷമത ഫീസ് കളക്ഷൻ തുടങ്ങിയവ (fee collection, Scholarships etc)					
11	ഉന്നത പഠനത്തിനായുള്ള പ്രോത്സാഹനം (Assistance for higher studies)					
12	തൊഴിലവസരങ്ങൾ സൃഷ്ടിക്കുന്നതിലെ നടപടികൾ (assisatnce for placements)					
13	കുട്ടിയുടെ ഹാജർ , പഠനത്തിലെ പുരോഗതി തുടങ്ങിയവ നിങ്ങളെ അറിയിക്കാറുണ്ടോ (College informs you about the attendance, progress)	ഉണ്ട് (Yes)		ഇല്ല (No)		
14	വിദ്യാർത്ഥിയുടെ ഹാജർ നില തത്സമയം അറിയുന്നതിൽ താല്പര്യം ഉണ്ടോ (Do you like to know attendance of student daily?)	ഉണ്ട് (Yes)		ഇല്ല (No)		

നിർദ്ദേശങ്ങൾ...

നിർബന്ധമില്ല (Not necessary)

വിദ്യാർത്ഥിയുടെ പേര് (Students Name):		ഒപ്പ് (Signature)	
രക്ഷിതാവിന്റെ പേര് (Parents Name):		ഒപ്പ് (Signature)	
ക്ലാസ്സ് (Class):			

FEEDBACK ANALYSIS

Feedback from Parents 2018-19

Parameters/ Questions	Marks
Discipline in the College	68.1
Teachers interest in development of student	73.1
timely conduct of lectures and practical	68.6
Timely conduct of exams, publication of results	85.0
Extracurricular activities	66.2
Hostel Facilities	63.6
Discipline in Hostel	64.9
Library facilities	85.0
Canteen facilities	72.3
fee collection, Scholarships etc	63.7
Assistance for higher studies	70.9
Assistance for placements	61.1
College informs you about the attendance, progress	90.6
Do you like to know attendance of student daily?	85.9

Result of Feedback analysis

- A control level of 75 marks was fixed.
- Parameters which are having a value below than 70 requires immediate attention
- Parameters with value between 70 and 75 should be improved

Parents Feedback Analysis

Strong (Above 75)
Timely conduct of exams, publication of results
Library facilities
College informs you about the attendance, progress
Do you like to know attendance of student daily?
Should improve (Between 70 to 75)
Teachers interest in development of student
Canteen facilities
Assistance for higher studies
Immediate attention (below 70)
Extracurricular activities
Hostel Facilities
Discipline in Hostel
Fee collection, Scholarships etc
Assistance for placements

Actions Taken

- ◆ Extracurricular activities- From next year onwards orientation will be given to students on the opportunities and relevance of extracurricular activities during the student induction program.
- ◆ Hostel facilities- Decided to include new ladies' hostel in the RUSA scheme.
- ◆ Discipline- The discipline committee was alerted on parents' feedback. Committee started daily round ups to check the id cards and harassment of juniors if any.
- ◆ Placement assistance- The Career Guidance and Placement Cell (CGPC) was advised to conduct continuous training programs. A three-day training program was conducted.