17U630	(Pages: 2)	Name:
		Reg. No

SIXTH SEMESTER B.Sc. DEGREE EXAMINATION, APRIL 2020 (CUCBCSS-UG)

CC17U PSY6 B05 - ORGANISATIONAL BEHAVIOUR

Psychology - Core Course (2017 Admissions - Regular)

Time: Three Hours Maximum: 80 Marks

		PART A (Object	tive Type)			
	Answe	er <i>all</i> questions. Each questions	uestion carries 1 mark.			
	Choose the correct Answer from the following options given					
1.	is to determine the activities to accomplish a job and arrange the distribution of activities among the people.					
	a) Organization	b) Leadership	c) Motivation	d) Management		
2.	. In an	an model', the manager has the power to command his subordinates t				
	do a specific job.					
	a) Autocratic model	b) Custodial model	c) Supportive model	d) Collegial model		
3.	is a belief over one's own worth based on an overall self-evaluation.					
	a) Self-concept		b) Personality dimensions			
	c) Abilities		d) Self-esteem			
4.	Which component of an attitude reflects 'feelings and emotions' that an individu					
	towards a situation?					
	a) Affective component		b) Cognitive component			
	c) Intentional compon	nent	d) Subjective component			
5.	5 is the tendency of judging the person entirely on the basis of a					
	which may be favorable or unfavorable.					
	a) Stereotyping	b) Halo effect	c) Projection	d) Attribution		

Fill in the Blanks:

- 6. ----- receiving of information by means of five senses from the external environment and process them to form output
- 7. ----- Proposed Hierarchy of Needs theory in 1940s.
- 8. a ----- group is said to be any social arrangement in which the activities of some persons are planned by others to achieve a common purpose.
- 9. -----is the art of influencing and inspiring subordinates to perform their duties willingly, competently and enthusiastically for achievement of group's objectives.

10. ----is anxiety arousing among employees that leads to job stress.

 $(10 \times 1 = 10 \text{ Marks})$

PART B

Answer all questions. Each question carries 2 marks.

- 11. Custodial Model.
- 12. Cognitive component of attitude.
- 13. Perceptual input.
- 14. Need for Power.
- 15. Define task group.
- 16. Features of leadership.
- 17. Paternalistic leadership.
- 18. Role Ambiguity.
- 19. Types of conflict.
- 20. What is Quality of Work life?

 $(10 \times 2 = 20 \text{ Marks})$

PART C

Answer any six questions. Each question carries 5 marks.

- 20 (A) Scope and challenges of organization.
- 21 Consequence and management of stress balancing work and life.
- 22 Functions of leader.
- 23 Important factors influencing perception.
- 24 Formation of attitude.
- 25 Process of communication in organizational settings.
- 26 Explain work stressors.

 $(6 \times 5 = 30 \text{ Marks})$

PART D (Essay Type)

Answer any *two* of the following. Each question carries 10 marks.

- 27 Explain organizational development.
- 28 Explain different Approaches to the study of leadership phenomenon.
- 29 Explain theories of motivation
- 30 Goals, structure and types of organizational behavior models.

 $(2 \times 10 = 20 \text{ Marks})$
