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SIXTH SEMESTER B.Sc. DEGREE EXAMINATION, APRIL 2021 (CUCBCSS-UG)

CC18U BSH6 B12 - FOOD AND BEVERAGE MANAGEMENT

(Hotel Management and Catering Science – Core Course)

(2018 Admission - Regular)

Time: Three Hours

Maximum: 80 Marks

Section A

Answer *all* questions. Each question carries 1 mark.

- ----- is the minimum level of supplies required to meet the daily demands of F & B Operations
- 2. ----- is the study of determining the popularity and profitability of menu items.
- 3. ----- is the method where the items are purchased first and consumed first.
- 4. ----- is the ratio of restaurant cost of ingredients and the revenue generate from those ingredients when the menu items are sold
- 5. Over pouring by bar staff is a kind of -----
- 6. A multi course menu available at fixed price is called ------
- 7. ----- is the process of accurately accounting all existing Food and Beverage and related items in stock
- 8. Food and Beverage is an example of ----- cost
- 9. ----- cost is described as predetermined cost and part of a manufactures annual profit plan
- 10. ----- cost includes the expense incurred in maintaining the restaurant staff

$(10 \times 1 = 10 \text{ Marks})$

Section-B

Answer any *eight* questions. Each question carries 2 marks.

- 11. Define MIS.
- 12. What is meant by perpetual inventory?
- 13. What is standard recipe?
- 14. Briefly explain Zero Budget.
- 15. Briefly explain ECR.
- 16. What is meant by menu planning?
- 17. Briefly explain POS.
- 18. What is Budgetary control?

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- 19. Define Cost.
- 20. Enlist the classification of dishes according to menu engineering.

 $(8 \times 2 = 16 \text{ Marks})$

Section C (Paragraph questions)

Answer any *six* questions. Each question carries 4 marks.

- 21. Explain elements of cost with examples.
- 22. What are the different budgets prepared in F & B Operations?
- 23. What are the various fraudulent practices that occur in Bar operations?
- 24. Explain the various methods of pricing menus followed in hotel industry.
- 25. What is Break Even Analysis and list down its uses?
- 26. Discuss the importance of inventory control in Catering industry.
- 27. List any three reports generated in Food service operations.
- 28. What are the constraints of menu planning?

(6 × 4 = 24 Marks)

Section D (Essay Type)

Answer any *two* questions. Each question carries 15 marks.

- 29. How can menu be used as an effective tool for marketing?
- 30. Write a descriptive note on the importance of cost control in the catering industry? Support your answer by highlighting prime techniques and methods of cost control.
- 31. What is Variance Analysis and explain the variance analysis in Food and Beverage Operations?

 $(2 \times 15 = 30 \text{ Marks})$
