21	1U144 (Pages	: 2)	Name:		
			Reg.No:		
FIRST SEMESTER B.Com. DEGREE EXAMINATION, NOVEMBER 2021					
	(CBCSS	- UG)			
	(Regular/Supplement	cary/Improvement)			
CC19U BCM1 B01 - BUSINESS MANAGEMENT					
	(Commerce - C	Core Course)			
	(2019 Admissi	on onwards)			
Tim	me: 2.5 Hours			Maximum:	80 Marks
					Credit : 4
	Part A (Short ans	swer questions)			
	Answer all questions. Each	question carries 2 1	narks.		
1.	. What is meant by Management?				
2.	. Define Administration.				
3.	. What are the features of business objectives?				
4.	. What is co-ordination?				
5.	. What are the types of ethics?				
6.	. Explain virtue based ethical theory.				
7.	. What are the basic principles of business ethics?				
8.	. What are the advantages and disadvantages of globa	alisation?			
9.	. Define CSR.				
10.	. Write down the Steps in the implementation of CSF	activities .			

11. Explain the term Corporate governance.

12. Explain the term Total Productive Maintenance.

13. What is Rank & Yank concept in management?

14. Point out any two advantages of Flexi working for employers.

15. What is Business eco system?

(Ceiling: 25 Marks)

Part B (Paragraph questions)

Answer all questions. Each question carries 5 marks.

- 16. Explain the Contributions of Economists towards Management?
- 17. Define MBO. What are the steps in MBO?
- 18. Explain theory Z?
- 19. Explain free rein style of leadership?
- 20. Explain the different views on business ethics.
- 21. Define CSR. Exlain the need of CSR.
- 22. Define stress. Explain the factors causing stress.
- 23. Define Logistic Management. Explain the features of Logistic Management.

(Ceiling: 35 Marks)

Part C (Essay questions)

Answer any *two* questions. Each question carries 10 marks.

- 24. Define Communication. What are the steps involved in communication?
- 25. Define control. Its imporance and Steps involved in the control?
- 26. Whatis business ethics? Explain its characteristics and scope.
- 27. Define the term CSR. Write a note on the specific social responsibilities of a business.

 $(2 \times 10 = 20 \text{ Marks})$
