

21P134

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Name:

Reg.No:

FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2021

(CBCSS - PG)

(Regular/Supplementary/Improvement)

CC19P SOW1 C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS

(Social Work)

(2019 Admission onwards)

Time : 3 Hours

Maximum : 30 Weightage

Part-A

Answer any *four* questions. Each question carries 2 weightage.

1. What is SOWOT Analysis and what is its purpose?
2. What are the life skills given by WHO?
3. What are the core relationship qualities require for social work professional?
4. Define communication and its purpose.
5. What are the various techniques to manage time?
6. What are the challenges in ICT enabled teaching and learning?
7. Cyber defamation.

(4 × 2 = 8 Weightage)

Part-B

Answer any *four* questions. Each question carries 3 weightage.

8. Explain the different methods of assessment to understand client 's situation and perspectives.
9. What is transactional analysis discuss its ego states?
10. Define public speaking and how can we make it effective.
11. Describe casenote and explain its structure.
12. What are the characteristics of a good team leader?
13. Discuss the importance and strategies of goal setting.
14. Write a note on MS office.

(4 × 3 = 12 Weightage)

Part-C

Answer any *two* questions. Each question carries 5 weightage.

15. Explain the various techniques of understanding self.
16. What is listening? Mention its importance and strategies for effective listening in socialwork practice.
17. Describe literature review, its types and purpose.
18. Detail on the leadership style required in social work and also explain enhancement motivation.

(2 × 5 = 10 Weightage)
