22U133	(Pages: 2)	Name:
		Reg.No:

## FIRST SEMESTER B.A. DEGREE EXAMINATION, NOVEMBER 2022

(CBCSS - UG)

(Regular/Supplementary/Improvement)

## CC19U FEN1 B01 - COMMUNICATION SKILLS IN ENGLISH

(Functional English - Core Course)

(2019 Admission onwards)

Time: 2.5 Hours Maximum: 80 Marks

Credit: 5

## Part A (Short answer questions)

Answer all questions. Each question carries 2 marks.

- 1. What is the process of communication?
- 2. Define feedback.
- 3. What is verbal communication?
- 4. How do you praise a good restaurant service?
- 5. Write two ways of making suggestions when you are waiting for the bus to come.
- 6. What are two ways of expressing probability?
- 7. Write two examples of speaking about a possibility.
- 8. How to end a news reading session?
- 9. How do you start an inaugural speech on 'Nature conservation'?
- 10. How do you start felicitating on the occasion of a retirement function?
- 11. What is impromptu speech?
- 12. GD phrases to Interrupt.
- 13. How will you politely refuse a soft drink offered to you?
- 14. Two ways of expressing annoyance.
- 15. What is intimate zone?

(Ceiling: 25 Marks)

Part B (Paragraph questions)

Answer all questions. Each question carries 5 marks.

16. Discuss any Two types of Communication.

- 17. Linear and Transactional Models of Communication.
- 18. Write a conversation between a doctor and a patient having a fatal illness.
- 19. Prepare a conversation between two friends regarding their plans for the summer vacation.
- 20. Draft a short skit on Alchaholism.
- 21. Prepare a speech on 'Corruption in public life'.
- 22. Discuss the benefits of Group discussion.
- 23. How do you announce a new product on social media?

(Ceiling: 35 Marks)

## Part C (Essay questions)

Answer any *two* questions. Each question carries 10 marks.

- 24. Write an essay on nonverbal communication.
- 25. Write an essay on any Two Models of Communication.
- 26. Write an essay on Presentation skills.
- 27. Write a set of 10 to 12 questions in preparation for a press conference with Prime Minister.

 $(2 \times 10 = 20 \text{ Marks})$ 

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