20U579	(Pages: 2)	Name:
		Reg.No:

FIFTH SEMESTER B.Sc. DEGREE EXAMINATION, NOVEMBER 2022

(CBCSS - UG)

CC20U BSH5 B08 - ACCOMMODATION MANAGEMENT

(Catering Science and Hotel Management - Core Course) (2020 Admission - Regular)

Time: 2.00 Hours Maximum: 60 Marks

Credit: 3

Part A (Short answer questions)

Answer *all* questions. Each question carries 2 marks.

- 1. Explain centralized linen room.
- 2. Describe par stock.
- 3. List the steps of pre-washing procedures.
- 4. Describe on premises laundry.
- 5. Draw the features of design.
- 6. List the basic ingredients used in flower arrangements.
- 7. List the supervisory positions in hk department.
- 8. Describe Quad hoom.
- 9. Discuss the importance of good memory in hk persons.
- 10. Determine the steps the management is following for selecting contracts.
- 11. Determine the importance of motivations in house keeping department.
- 12. Describe eradication.

(Ceiling: 20 Marks)

Part B (Short essay questions - Paragraph)

Answer all questions. Each question carries 5 marks.

- 13. Make a check list for the inspection of the linen from the laundry.
- 14. Enlist and explain five machines required for setting up a laundry in a large hotel.
- 15. Explain stain removing agents.
- 16. Water level and additives in water in flower arrangements are important, Examine.
- 17. Describe Job description and Job specification.

- 18. Describe the essential guest floor rules the employee should follow.
- 19. Discuss waste management system in hotels.

(Ceiling: 30 Marks)

Part C (Essay questions)

Answer any *one* question. The question carries 10 marks.

- 20. Prepare a check list while designing uniforms.
- 21. Examine the methods to prolong the life of flower a little while.

 $(1 \times 10 = 10 \text{ Marks})$
