22P143	(Pages: 2)	Name:		
		Reg.No		
	FIRST SEMESTER M.Com. DEGREE EXAMINATION, NOVEMBER 2022			

(CBCSS - PG)

(Regular/Supplementary/Improvement)

CC19P MCM1 C04 - MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(Commerce)

(2019 Admission onwards)

Time: 3 Hours Maximum: 30 Weightage

Part-A

Answer any *four* questions. Each question carries 2 weightage.

- 1. What are the benefits of introducing quality circle program in work place?
- 2. Briefly explain the system approach to organisational behaviour?
- 3. Explain the equity theory of motivation?
- 4. Explain the role of counseling in understanding and solving mental health issues in organisations?
- 5. Give ways and means to make the teams effective and high perfomance teams
- 6. How does power differ from the authority?
- 7. Define Organisational development? Explain the steps in the process of OD?

 $(4 \times 2 = 8 \text{ Weightage})$

Part-B

Answer any *four* questions. Each question carries 3 weightage.

- 8. Briefly explain the decision roles by manager.
- 9. Define basic psychological process.
- 10. What is job enrichment?
- 11. Briefly explain the bid five personality traits.
- 12. What is organizational ethics?
- 13. What is virtual teams?
- 14. What is dominant and sub culture?

 $(4 \times 3 = 12 \text{ Weightage})$

Part-C

Answer any two questions. Each question carries 5 weightage.

- 15. Explain the Beauracratic Model in Detail.
- 16. Write on the HRM approach to Control.
- 17. What is an Attitude and explain the ABC Component of Attitude?
- 18. What are the structural components of a Group?

 $(2 \times 5 = 10 \text{ Weightage})$
