(Pages: 2)

Name:

Reg.No:

SECOND SEMESTER B.Sc. DEGREE EXAMINATION, APRIL 2023

(CBCSS - UG)

(Regular/Supplementary/Improvement)

CC19U BSH2 C04 / CC20U BSH2 C04 - MANAGEMENT PRINCIPLES AND PRACTICES

(Catering Science and Hotel Management - Core Course)

(2019 Admission onwards)

Time: 2.00 Hours

Maximum : 60 Marks

Credit : 3

Part A (Short answer questions)

Answer *all* questions. Each question carries 2 marks.

- 1. Explain nature of management.
- 2. Explain human behavioural school.
- 3. Write a note on management process.
- 4. Write 5 advantages of planning process.
- 5. Write a note on program in planning.
- 6. Explain steps in motivation.
- 7. Explain team management.
- 8. Explain SMMR model communication.
- 9. Write a note on personnel barriers in communication.
- 10. What you mean by job enrichment?
- 11. What you mean by brain stoming?
- 12. Write a note on Disciplinary system.

(Ceiling: 20 Marks)

Part B (Short essay questions - Paragraph)

Answer *all* questions. Each question carries 5 marks.

- 13. Write detail not on Henry fayol principles of management.
- 14. Explain the FW Taylor scientific management comcept.
- 15. What are the important Principles of Organisation
- 16. Explain the technics of direction.
- 17. Mention the features of MBO.

- 18. Explain the various elements in the communication process?
- 19. What you meant by ethics committee.

(Ceiling: 30 Marks)

Part C (Essay questions)

Answer any *one* question. The question carries 10 marks.

- 20. Explain the history of evolution of management.
- 21. Explain the charactristics of work group.

(1 × 10 = 10 Marks)
