

23P143

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Name:

Reg.No:

FIRST SEMESTER M.Com. DEGREE EXAMINATION, NOVEMBER 2023

(CBCSS - PG)

(Regular/Supplementary/Improvement)

CC19P MCM1 C04 - MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(Commerce)

(2019 Admission onwards)

Time : 3 Hours

Maximum : 30 Weightage

Part-A

Answer any *four* questions. Each question carries 2 weightage.

1. Briefly explain major contributors to the organisational school of management thought.
2. What are the benefits of introducing quality circle program in work place?
3. Explain various levels of psychological process.
4. Discuss the components of attitudes.
5. Explain the role of counseling in understanding and solving mental health issues in organisations.
6. Explain the situational theory of leadership.
7. Can an organisation have healthy interpersonal relationship? Discuss.

(4 × 2 = 8 Weightage)

Part-B

Answer any *four* questions. Each question carries 3 weightage.

8. What is management?
9. What is Operant conditioning?
10. What is job enrichment?
11. Briefly explain the bid five personality traits.
12. What are Ethos?
13. What is managerial grid?
14. What is sensitivity training?

(4 × 3 = 12 Weightage)

Part-C

Answer any *two* questions. Each question carries 5 weightage.

15. Explain Quality Circles along with its Characteristics and Benefits.
16. Explain Vrooms expectancy model along with a diagram.
17. What are the points to be remembered while Building, Leading and Managing Teams?
18. What do you mean by a Conflict and explain the measures to control Conflict in organisations?

(2 × 5 = 10 Weightage)
