

23P134

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Name:

Reg.No:

FIRST SEMESTER MSW DEGREE EXAMINATION, NOVEMBER 2023

(CBCSS - PG)

(Regular/Supplementary/Improvement)

CC19P SOW1 C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS

(Social Work)

(2019 Admission onwards)

Time : 3 Hours

Maximum : 30 Weightage

Part-A

Answer any *four* questions. Each question carries 2 weightage.

1. What is the significance of understanding Johari window?
2. What are the self defeating behaviours in a person? Give examples.
3. What is empathy and give a brief note on its types?
4. Write a note on different ego states.
5. What do you understand by transformational leadership?
6. What is MS Excel and the advantages of using excel?
7. Write a note on any two ICT resources.

(4 × 2 = 8 Weightage)

Part-B

Answer any *four* questions. Each question carries 3 weightage.

8. Elaborate the concept professional boundaries in social work practice with example.
9. Define public speaking and how can we make it effective.
10. Describe case note and explain its structure.
11. Explain the concept referencing and avoiding plagiarism.
12. Define group dynamics. What are the elements of group dynamics?
13. How can you manage stress?
14. Briefly explain the latest cyber law in India.

(4 × 3 = 12 Weightage)

Part-C

Answer any *two* questions. Each question carries 5 weightage.

15. Detail on the meaning of self and the factors affecting self.
16. How can you assess clients's situation and what is the significance of these assessments?
17. Define purpose and types of effective communication.
18. Explain leadership, its styles and significance in socialwork pracice.

(2 × 5 = 10 Weightage)
