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15P429

(Pages : 2)

Name:.....

Reg.No:.....

FOURTH SEMESTER M.S.W. DEGREE EXAMINATION, MARCH 2017

(CUCSS – PG)

CC15P SW4 C19 – ADMINISTRATION OF HUMAN SERVICE ORGANISATIONS

(2015 Admission)

Time:3 hrs.

Total Weightage:36

Part-A

Answer **all** questions not exceeding 50 words.

Each carries **1** weightage

- | | |
|-----------------|-----------------------------|
| 1. Management | 6. ESI |
| 2. CSWB | 7. Performance Appraisal |
| 3. Morale | 8. Organizational behaviour |
| 4. Retrenchment | 9. NGO |
| 5. IHRM | 10. Social Marketing |

(10x1=10 weightage)

Part -B

Answer any **six** questions from the following not exceeding **300** words.

Each question carries **3** weightage.

11. Illustrate social welfare administration as a secondary method of social work
12. Describe various approaches to organizational management with suitable examples
13. Highlight major functions and principles of voluntary organizations
14. Explain the meaning and functions of human resource management
15. 'Training is an inevitable part of an organization' comment
16. Explain the role of social workers in the CSR activities of an organization
17. Describe various steps involved in conflict management
18. Elucidate the functions and characteristics of employee relations
19. 'Leaders are made, not born' evaluate the statement in the context of leadership theories

(6x3=18 weightage)

Part -C

Answer any **two** essay from the following not exceeding **800** words.
Each question carries **4** weightage.

20. Describe the various registration process of organizations
21. Briefly sketch out the process of human resource management
22. Explain different problems in organizations and strategies to cope up with those problems
23. Describe the objectives and programs of the Ministry of Women and Child Development

(2x4=8 weightage)
