$(2 \times 5 = 10 \text{ Weightage})$

 $(4 \times 3 = 12 \text{ Weightage})$

(2019 Admission Regular)

FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2019 (CUCSS PG) CC19P SOW1 C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS (Social Work)

Maximum: 30 Weightage

(4 x 2 = 8 Weightage)

Section A

Answer any *four* questions not exceeding 100 words. Each question carries 2 weightage.

- 1. Case note and structure of case notes.
- 2. Explain the significance of understanding self.
- 3. Managerial Skills.

Time: Three Hours

- 4. Interpersonal Communication.
- 5. Literature Review.
- 6. Group Dynamics.
- 7. Cyber Ethics.

Section B

Answer any *four* questions not exceeding 300 words. Each question carries 3 weightage.

- 8. Give details on how ICT could help Social Workers to enhance their practice.
- 9. Write down different strategies for Stress Management.
- 10. Explain how to use Transactional Analysis to communicate effectively.
- 11. Draw and depict the relationship Assessment Tools to understand the client.
- 12. Define life skills and elaborate the importance of learning Life Skills.
- 13. Elucidate Academic Writing and importance of Referencing with examples.
- 14. Write about Emotional resilience and Emotional intelligence.

Section C

Answer any two questions not exceeding 800 words. Each question carries 5 weightage.

- 15. Explain various interviewing skills with examples from your field work experiences.
- 16. What is transformational and facilitative Leadership in social work?
- 17. Give details on different Cyber Crimes and its prevention methods, and strategies.
- 18. Elaborate Writing techniques and skills for presenting various reports and documents.

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Name: Reg. No.

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