COM1CJ101:Management Principles and Application Section-A-Mark-3

- 1. Define Management?
- ^{2.} write any 3 characteristic of Management?
- 3. write a short note on Management as an Art?
- 4. write a short note on Management as an Science?
- 5. write a short note on Management as an Profession?
- 6. what is the decision making concept of management?
- 7. what is productivity concept of management?
- 8. Expand PODSCORB?
- 9. What is Supervision?
- ^{10.} what is integration concept of management?
- 11. what are the contributions of wlton mayo?
- 12. who is considered as father of human relations approach? Write briefly?
- 13. what are the contributions of Mary Parker follet?
- ^{14.} who are the cobtributors of Classical era?
- 15. what is the major contributions of Classical era theorists?
- ^{16.} Who is Henry Fayol? Write shortly?
- 17. Who is F W Taylor? Write shortly?
- ¹⁸. what do yo mean by hawthrone studies?
- ¹⁹. what do you mean by Human Relations Approach?
- ²⁰. what do you mean by Contingency Approach?
- ^{21.} what do you mean by Systems Approach?
- ²². In what situation did the Classical era theorists bring their theories?
- ²³. write a short note on Espirit de Corps with an example?
- ^{24.} Draw a diagram on Scalar Chain?

- 25. What was the mental revolution brought in by Taylor?
- ²⁶. what is experiementation on illumination and its outcomes?
- ²⁷. who is Peter Drucker? what are his contributions?
- ^{28.} what do you mean by Planning?
- ^{29.} Define Planning?
- ³⁰. "If you fail to plan you plan to fail" write a short note on this statement?
- 31. why is planning pervasive?
- 32. why is planning considered to be continuous?
- 33. Is planning futurictic? Explain shortly?
- 34. Draw a diagram on the different types of plans?
- 35. what is a budget?
- ^{36.} what is the difference between Rules and Policies?
- ^{37.} what do you mean by strategy?
- 38. what are single use plans?
- ^{39.} write any 3 characteristic of Planning?
- ^{40.} write any 3 importance of Planning?
- ^{41.} write any 3 Challenges in Planning?
- ^{42.} Is there any difference between Plan and Vision?
- 43. What is meant by Decision Making?
- 44. write any 3 feataures of Decision Making?
- ⁴⁵. just write down the steps or the decision making process?
- 46. How will you select the best alternative?
- 47. what do you mean by Brain Storming Process?
- ^{48.} write any 2 positives and negatives of Brain Storming process?
- ^{49.} what is trial and error strategy in decision making?

- ^{50.} Is Flip Flopping as Decision making strategy?
- ^{51.} what is collaborative decision making process?
- 52. what is MBO?
- 53. Draw a diagram on the process of MBO?
- 54. what are the benefits of MBO?
- 55. What is meant by MBP?
- ⁵⁶. write any three characteristic of MBO?
- 57. write any three importance of MBO?
- ^{58.} write any three Challenges or Limitations in MBO?
- ⁵⁹. who are front line managers
- 60. who are middle level managers
- ^{61.} who are top level managers
- 62. write any three types of functional managers?
- 63. who is Henry Mintzberg?
- 64. Define organizing
- 65. Express the meaning of organization
- 66. Discuss the concept of organizing
- 67. Discuss the significance of organization
- 68. Distinguish between formal and informal organization
- 69. Discuss the principles of organizing
- ^{70.} Explain the concept of "management by exception"
- 71. Describe the meaning of formal organization
- 72. Describe the meaning of informal organisation
- 73. Explain the term "span of control"
- ^{74.} Express the meaning of organization structure

- 75. Discuss the importance of organisation structure
- ^{76.} Represent the factors affecting organisational structure
- 77. Distinguish between line organisation and line and staff organisation
- 78. Discuss the concept of line organisation
- 79. Explain the term "line and staff organization."
- 80. Explain the term "functional organisation"
- 81. Explain the term "organizational design"
- 82. Represent the factors affecting organisational design
- 83. How technology can influence the organizational design
- 84. Discuss the meaning of matrix organizational structure
- 85. Describe the meaning of flat organisation structure
- 86. Explain the concept of project structure
- 87. Discuss any two benefits of flat organisation structure
- 88. Discuss holacracy organisation structure
- 89. Explain the concept of network structure
- 90. Discuss the benefits of advantages of matrix organisational structure
- 91. Explain the meaning of departmentation
- ^{92.} what is span of management
- 93. Define Delegation?
- 94. Discuss the types of delegation
- 95. Discuss the steps involved in the delegation process
- ^{96.} Discuss the term "centralisation"
- 97. Discuss the term "decentralisation"
- 98. List out the benefits of delegation
- 99. What do you mean by specific or general delegation

- 100. Discuss the meaning of "parity of authority and responsibility"
- 101. Discuss the scalar principle of delegation
- 102. List out the needs of decentralisation in an organisation
- 103. List five key traits commonly associated with effective leaders.
- What is the difference between a leader and a manager?
- ¹⁰⁵. Explain why emotional intelligence is considered a critical trait for leadership.
- 106. Describe how transformational leadership differs from transactional leadership.
- ¹⁰⁷. Summarize the impact of a leader's communication style on team dynamics.
- 108. How can a leader apply the trait of empathy in conflict resolution?
- ¹⁰⁹. Provide an example of how adaptability can be beneficial in a leadership role.
- 110. Demonstrate how a leader might use delegation effectively in a project.
- 111. Analyze the relationship between leadership traits and team performance.
- 112. Compare and contrast the traits of an autocratic leader and a democratic leader.
- 113. Discuss how a leader's decision-making style can influence organizational culture.
- 114. Evaluate the importance of integrity as a leadership trait in building trust.
- 115. Assess the role of cultural intelligence in global leadership.
- 116. Critique the effectiveness of different leadership styles in crisis situations.
- 117. How would you measure the success of a leader based on their traits?
- 118. Predict the future trends in leadership traits that might emerge in the next decade.
- What is Trait Theory in leadership? List three key traits identified in this theory
- 120. Define authoritarian leadership.
- 121. List three characteristics of democratic leadership.
- 122. Describe laissez-faire leadership in your own words.
- 123. Name a famous leader who exemplifies authoritarian leadership.

- 124. What are the key features of democratic decision-making?
- ¹²⁵. Identify a situation where laissez-faire leadership may be effective.
- Recall the main differences between authoritarian and democratic leadership styles.
- What is the primary focus of laissez-faire leadership?
- 128. Who is known for promoting democratic leadership principles?
- 129. What does an authoritarian leader prioritize in decision-making?
- 130. Define motivation in a psychological context.
- 131. List three characteristics of motivated individuals.
- 132. Name two types of motivation.
- 133. Identify a theorist associated with motivation theories.
- 134. Recall a basic definition of intrinsic motivation.
- 135. What is extrinsic motivation?
- 136. Name a factor that can increase motivation in the workplace.
- 137. Describe what self-determination theory focuses on.
- 138. List two examples of intrinsic motivators.
- 139. dentify a common barrier to motivation.
- ¹⁴⁰. Explain the difference between intrinsic and extrinsic motivation.
- ¹⁴¹. Summarize Maslow's hierarchy of needs as it relates to motivation.
- 142. Describe how motivation can influence employee performance.
- 143. Discuss the importance of goal-setting in the context of motivation.
- 144. Illustrate how rewards can affect motivation levels.
- ¹⁴⁵. Explain the concept of self-efficacy and its impact on motivation.
- 146. Discuss how individual values can influence motivational levels.
- ¹⁴⁷. Interpret how feedback can enhance motivation in a team setting.
- ¹⁴⁸. Explain the role of motivation in personal achievement.

- 149. Describe how motivation can vary across different cultures.
- 150. Analyze a case study where motivation significantly impacted an organization's success.
- 151. Create a plan to improve motivation in a team that is underperforming.
- Role-play a scenario where you must motivate a team member facing challenges.
- 153. Develop a motivational strategy for a specific workplace project.
- Design a survey to assess the motivational levels of employees in an organization.
- 155. What are the five levels of Maslow's Hierarchy of Needs?
- Explain how Maslow's Hierarchy of Needs can be applied in a workplace setting to enhance employee motivation.
- What are the two categories of factors in Herzberg's Two-Factor Theory?
- Describe how hygiene factors differ from motivators in Herzberg's theory and provide examples of each.
- 159. If a company wants to improve employee satisfaction, how can it apply Herzberg's Two-Factor Theory to achieve this goal?
- What are the core assumptions of Theory X and Theory Y in McGregor's motivational framework?
- ^{161.} Compare and contrast the managerial approaches associated with Theory X and Theory Y.
- Explain the difference between positive reinforcement and negative reinforcement, providing examples of each.
- 163. What are the key components of Expectancy Theory?
- 164. List three common methods organizations use to motivate employees.
- Explain how employee recognition programs can enhance motivation and job satisfaction in the workplace.
- 166. What are two key techniques for self-motivation?

- ^{167.} Discuss how setting personal goals can impact an individual's self-motivation and overall performance.
- 168. Define goal persistency in the context of motivation.
- Explain the importance of having a clear vision when striving for goal persistency.
- 170. Explain the importance of having a clear vision when striving for goal persistency.
- What is the definition of the control process in management?
- 172. List the four main steps in the control process.
- 173. What is meant by "performance standards" in the context of controlling?
- ^{174.} Name two types of control mechanisms commonly used in organizations.
- What is the purpose of feedback in the control process?
- 176. Explain the difference between feedforward and feedback control.
- 177. Describe the role of performance measurements in the control process.
- 178. How does a control process contribute to organizational efficiency?
- 179. Explain why setting clear objectives is important in the control process.
- 180. Discuss the significance of comparing actual performance against standards
- Provide an example of a performance standard used in a service industry.
- 182. Illustrate how a manager might use a control chart to monitor performance.
- 183. Describe a situation where corrective actions were necessary due to inadequate control.
- ^{184.} How can a company apply the control process to improve customer satisfaction?
- 185. Give an example of how technology can enhance the control process.
- ^{186.} Analyze the relationship between planning and controlling in an organization.
- 187. Examine the potential consequences of ineffective control processes.
- ¹⁸⁸. Identify the challenges faced by managers when implementing control systems.
- ¹⁸⁹. Analyze how organizational culture can impact the control process.

- ¹⁹⁰. Compare and contrast quantitative and qualitative control methods.
- ¹⁹¹. Assess the effectiveness of a balanced scorecard as a control tool in organizations.
- ¹⁹². Evaluate the strengths and weaknesses of using budgets as a control mechanism.
- 193. Discuss the implications of excessive control in an organization.
- ^{194.} Critique the role of employee feedback in the control process.
- 195. Evaluate the importance of real-time data in modern control processes.
- ^{196.} Define Management by Exception (MBE) in the context of control mechanisms.
- 197. List the main principles of Management by Exception.
- 198. What is the purpose of setting performance standards in MBE?
- ^{199.} Name two advantages of using Management by Exception.
- ²⁰⁰. Identify a common industry where Management by Exception is frequently used.
- ²⁰¹. Explain how Management by Exception differs from traditional management control methods.
- ²⁰². Describe the role of managers in the Management by Exception approach.
- ²⁰³. How does Management by Exception contribute to efficient resource allocation?
- ^{204.} Discuss the significance of identifying exceptions in the control process.
- ²⁰⁵. Explain why timely reporting is crucial in Management by Exception.
- ²⁰⁶. Provide an example of a situation where Management by Exception could be applied effectively.
- ²⁰⁷. Illustrate how a manager might use exception reports to make decisions.
- ^{208.} Describe how a company can implement Management by Exception in its financial reporting.
- ²⁰⁹. Give an example of a performance standard that could trigger Management by Exception.
- ^{210.} Explain how technology can support Management by Exception in an organization.

- ²¹¹. Analyze the potential risks associated with relying too heavily on Management by Exception.
- ^{212.} Examine how organizational culture might influence the effectiveness of Management by Exception.
- ²¹³. Identify and analyze factors that can lead to exceptions in performance management.
- ^{214.} Compare and contrast Management by Exception with other control mechanisms, such as total quality management (TQM).
- ²¹⁵. Analyze the impact of Management by Exception on employee motivation and accountability.
- ²¹⁶. Assess the effectiveness of Management by Exception in today's fast-paced business environment.
- ²¹⁷. Evaluate the limitations of Management by Exception as a control mechanism.
- ²¹⁸. Discuss how Management by Exception can be integrated with other management practices.
- ²¹⁹. Critique the role of Management by Exception in fostering innovation within organizations.
- ²²⁰. Evaluate the implications of Management by Exception for decision-making processes in a company.
- How would you handle a conflict between two team members with opposing ideas on completing a project?
- ²²². define interpersonal conflict and give an example?
- ²²³. what are the key sources of conflict in the workplace
- ^{224.} how can poor communication lead to conflict?
- ²²⁵. differentiate between task conflict and relationship conflict?
- ²²⁶. what is the role of mediation in conflict management
- ²²⁷. compare the difference between the line and staff conflict?
- ²²⁸. what do you mean by the collaborating strategy in conflcit resolution?
- 229. how does the compromising strategy work in conflict

- 230. examine avoidance strategy in conflict resolution?
- ²³¹. what do you mean by the Mediating strategy in conflcit resolution?
- ²³². what are the reasons for conflict
- 233. define conflict?
- ²³⁴. what is intra individual conflict?
- ²³⁵. what is intra personal conflict?
- ²³⁶. what is the importance of a crisis preparedness plan?
- ²³⁷. define crisis?
- ²³⁸. what is resilience?
- ^{239.} list out the different aspects of crisis preparedness?
- ²⁴⁰. write down any 2 differences between crisis preparedness and crisis response?
- ²⁴¹. Define the concept of inclusive leadership?
- ²⁴². Explain any 3 principles of inclusive leadership?
- ²⁴³. List out any 3 qualities of inclusive leaders?
- 244. Define business ethic?
- ²⁴⁵. Identify two examples of ethical business practices?
- ²⁴⁶. Express the meaning of Ethics Committee?
- ²⁴⁷. Define code of conduct?
- ²⁴⁸. List out any 3 difference between code of conduct and code of ethics?
- ²⁴⁹. Explain term Ethical Management?
- ²⁵⁰. List out any three key principles of business ethics?.

Section-B-Mark-6

- 1. Explain the steps involved in the planning process and their relevance to strategic decision-making.
- 2. Analyze the importance of effective management in achieving organizational objectives.

- 3. What are the primary functions of management, and how do they interrelate?
- 4. How does organizing facilitate the achievement of management goals?
- 5. Define management and discuss its relevance in today's organizational context.
- 6. How do you define the leading function of management? and explain any two kinds of the leadership styles.
- 7. Compare & Contrast the approaches of Fayol and Taylor.
- 8. Evaluate the limitations of Taylor's approach.
- 9. Discuss Mayo's perspective on the importance of employee participation in decision-making processes.
- ¹⁰. Explore Follett's contributions to the concept of teamwork and her views on power dynamics.
- 11. Explain the Management Theories of Classical Era in brief?
- 12. Explain the Management Theories of Neo Classical Era in brief?
- 13. What is C.K. Prahalad's concept of core competencies?
- ¹⁴. Discuss the types of planning premises.
- 15. Define policy. Outline the essentials of the same.
- ¹⁶. Describe the different types of plans in management?
- 17. What are the key challenges faced during the planning process?
- 18. What are the major steps in the decision-making process?
- ¹⁹. Discuss strategies that encourage decision making and problem-solving.
- ²⁰. What are the advantages and disadvantages of using MBO in organizations?
- 21. Explain the process of MBO?
- ^{22.} Analyze the drawbacks faced by MBO in organizations.
- 23. Explain the various managerial roles according to Mintzberg.
- ^{24.} Explain the main steps involved in the organizing process.
- ²⁵. What factors should be considered when choosing an organizational structure for a new business?

- ²⁶. Describe the merits and demerits of line organization.
- 27. Distinguish the line organiszation and functional organization.
- ²⁸. Describe the characteristics of contemporary organizational designs.
- ²⁹. Why do the oraganizations prefer matrix organizational structure?
- ³⁰. Explain the concept and benefits of organizational design.
- 31. Draw the various levels of management departmentation
- 32. Discuss the methods of departmentation
- 33. Describe the meaning of authority
- ^{34.} Discuss the meaning of responsibility
- 35. Distinguish between authority and responsibility
- ^{36.} Discuss the various types of authority
- ³⁷. Provide an example for departmentation by functions
- 38. Describe the concept departmentation by products or services
- ³⁹. Explain the meaning of charismatic authority
- 40. Discuss the merits of locational departmentation
- 41. Enumerate the merits and demerits of functional organizational structure.
- 42. Explain the term authority and its types.
- 43. Name the differences between authority and resposibility.
- ⁴⁴. Examine the steps involved in delegation of authority?
- ^{45.} Analyse the importance of delegation.
- ⁴⁶. Evaluate the need for decentralisation in business houses.
- 47. Discuss the various factors determine the span of management.
- 48. Define leadership and explain its importance in an organization.
- ⁴⁹. List five key traits commonly associated with effective leaders.
- ⁵⁰. What is the difference between a leader and a manager?

- 51. Explain the main premise of Behavioral Theory. How does it differ from Trait Theory in its approach to understanding leadership?
- 52. Analyze the strengths and weaknesses of Trait Theory compared to Behavioral Theory. How do these differences influence the selection of leaders?
- 53. Evaluate the effectiveness of Contingency Theory in modern organizational settings. What are its advantages and potential limitations?
- ^{54.} Explain how authoritarian leadership can affect team morale.
- 55. Compare and contrast the communication styles of democratic and authoritarian leaders.
- ^{56.} Summarize the advantages of using a democratic leadership style.
- 57. Illustrate how laissez-faire leadership can lead to both positive and negative outcomes.
- ^{58.} Describe how a leader's style can influence their team's productivity.
- ⁵⁹. Discuss why some organizations may prefer authoritarian leadership in certain situations.
- 60. Interpret the implications of a laissez-faire approach in a high-stakes environment.
- 61. Explain the role of feedback in democratic leadership.
- 62. Discuss how power dynamics differ between authoritarian and democratic leaders
- 63. What are the key features of democratic decision-making?
- ⁶⁴. Identify a situation where laissez-faire leadership may be effective.
- 65. Recall the main differences between authoritarian and democratic leadership styles.
- 66. What is the primary focus of laissez-faire leadership?
- 67. Who is known for promoting democratic leadership principles?
- ⁶⁸. What does an authoritarian leader prioritize in decision-making?
- 69. Describe how a leader's personal values can influence their leadership style.

- ^{70.} Analyze a case study where an authoritarian leadership style was used effectively.
- 71. Create a scenario where democratic leadership could improve team performance.
- 72. Role-play a situation where a laissez-faire leader must intervene in a conflict.
- 73. Develop a training program to help leaders understand when to use different styles.
- ^{74.} Design a survey to assess employees' perceptions of their leader's style and its impact on their work.
- 75. Define effective communication in an organizational context.
- ^{76.} List three reasons why effective communication is important in organizations.
- 77. Name two common barriers to communication.
- 78. Describe the concept of interpersonal communication skills.
- ⁷⁹. Identify a strategy to overcome communication barriers.
- 80. Recall a situation where effective communication positively impacted an organization.
- 81. What is the role of feedback in communication?
- 82. Name a tool that can enhance organizational communication.
- 83. What are non-verbal cues in communication?
- 84. Define active listening.
- 85. Explain why clarity is essential in organizational communication.
- 86. Compare the impact of verbal and non-verbal communication.
- 87. Summarize the main barriers to effective communication in organizations.
- 88. Illustrate how organizational culture can influence communication effectiveness.
- 89. Describe how active listening contributes to effective interpersonal communication.
- 90. Discuss the importance of context in communication.

- ^{91.} Interpret how emotions can affect communication processes.
- ^{92.} Explain how a lack of feedback can lead to misunderstandings.
- 93. Discuss the difference between formal and informal communication channels.
- 94. Describe the role of empathy in interpersonal communication.
- 95. Analyze a case study where poor communication led to organizational failure.
- ^{96.} Create a plan to improve communication in a team experiencing misunderstandings.
- 97. Role-play a scenario where you must navigate a communication barrier.
- 98. Develop a workshop outline focusing on enhancing interpersonal communication skills.
- ⁹⁹. Design a communication strategy to address a specific barrier within an organization.
- 100. Differentiate between internal and external communication barriers.
- ¹⁰¹. Examine how technological advancements have changed communication in organizations.
- ^{102.} Identify the strengths and weaknesses of various communication channels (e.g., email, face-to-face).
- 103. Analyze the impact of cultural differences on communication within a diverse team.
- 104. Compare the effectiveness of different strategies to overcome communication barriers.
- ¹⁰⁵. Assess the effectiveness of your organization's current communication practices.
- ¹⁰⁶. Evaluate the potential impact of poor interpersonal communication skills on team dynamics.
- ¹⁰⁷. Critique a communication strategy that failed to overcome barriers.
- ¹⁰⁸. Judge the importance of emotional intelligence in effective communication.
- ¹⁰⁹. Assess the role of leadership in fostering effective communication within an organization.

- 110. Recall the key elements of Maslow's hierarchy of needs.
- 111. Name two major theories of motivation.
- 112. Explain the difference between intrinsic and extrinsic motivation.
- 113. Differentiate between various motivational theories, such as Maslow's and Herzberg's. Discus their strenth and limitations
- Judge the effectiveness of various strategies used to overcome motivational barriers. Discuss which strategies have most important impact and why.
- Evaluate the impact of recognition and rewards on employee motivation.
- 116. Discuss how each type can affect behavior in different contexts.
- 117. Briefly summarize each theory's main ideas.
- 118. Discuss when recognition is most effective.
- Explain how this model relates to motivation.
- Discuss how the concept of valence influences an employee's motivation according to Expectancy Theory.
- Describe Herzberg's Two-Factor Theory in detail. Provide examples of how organizations can enhance job satisfaction through motivators while managing hygiene factors effectively.
- ^{122.} Critically evaluate the effectiveness of Herzberg's Two-Factor Theory in today's workplace.
- Explain McGregor's Theory X and Theory Y, detailing how each theory reflects different assumptions about employee motivation
- Discuss various methods of employee motivation, such as monetary incentives, recognition programs, and opportunities for professional development.
- 125. Analyze how each method impacts employee engagement and performance, providing examples to support your analysis.
- ^{126.} Explain the key techniques for self-motivation, such as setting SMART goals, positive self-talk, and maintaining a growth mindset.
- Define goal persistency and discuss its significance in achieving long-term objectives.

- 128. Analyze the relationship between employee motivation methods and self-motivation techniques.
- 129. Identify common challenges individuals face in achieving goal persistency. Evaluate how these challenges can hinder personal and professional growth.
- 130. Define the control process in management.
- 131. List the four main steps involved in the control process.
- 132. Explain the concept of performance standards in the control process.
- 133. Describe the role of feedback in improving organizational performance.
- Provide an example of how a manager might use a control chart to monitor progress.
- 135. Illustrate how a company could apply the control process to enhance product quality.
- 136. Analyze the potential effects of ineffective control on an organization's performance.
- 137. Examine how external factors, such as market changes, can impact the control process.
- 138. Assess the effectiveness of different control methods, such as budgets versus performance appraisals.
- 139. Evaluate the impact of technology on the traditional control process in organizations.
- Explain the concept of Management by Exception (MBE). How does it differ from traditional control methods in terms of focus and managerial involvement?
- ¹⁴¹. Provide a real-world example of an organization that successfully uses Management by Exception. Describe how they identify exceptions and the outcomes of this approach.
- Analyze the factors that determine what constitutes an "exception" in the Management by Exception approach. Discuss how different industries might set these thresholds.
- Explain how Management by Exception can facilitate better resource allocation in an organization. What are the potential consequences of not using this control mechanism?

- Assess the benefits and drawbacks of using Management by Exception as a control mechanism. In what situations might this approach be more effective than others?
- 145. You are a team leader, and two team members conflict with allocating resources for a project. How would you resolve this conflict while ensuring the project goals are met?
- ^{146.} A conflict arises between two departments in an organization due to differing priorities in using shared resources. As a manager, how would you manage this conflict to ensure smooth interdepartmental cooperation?
- 147. You are managing a remote team, and miscommunication has led to a conflict between team members from different cultural backgrounds. How would you resolve this conflict while maintaining team cohesion?
- 148. You are a mediator between two senior managers who are in conflict over budget allocation. How would you mediate this conflict to ensure a fair resolution without damaging their working relationship?
- 149. Your organization is facing a major IT system failure that affects critical operations. As a crisis manager, how would you handle the situation to minimize damage and ensure business continuity?
- 150. Discuss the nature of conflict.
- 151. Interpret how intra-individual conflict arises.
- 152. Examine the reasons for interpersonal conflict.
- 153. "The management should adopt certain positive programs and actions that must help to avoid conflicts". What measures will you suggest to reduce conflict in organizations?
- What are the main types of conflict resolution strategies?
- 155. Imagine a scenario where your company faces a public relations crisis due to a product recall. How would you manage the crisis and restore trust with the public and customers?
- 156. A natural disaster disrupts your organization's supply chain, significantly affecting production. How would you manage the crisis and build resilience to handle such disruptions in the future?

- During a global pandemic, your company is struggling with remote work challenges and employee burnout. How would you manage this crisis while ensuring employee well-being and maintaining productivity?
- 158. Your team is facing a high-stress situation due to back-to-back deadlines and an unexpected increase in workload. How would you manage the crisis and ensure your team remains resilient?
- 159. Your organization faces a financial crisis due to a sudden drop in revenue. As the leader, how would you manage this financial crisis while ensuring the organization's long-term sustainability?
- 160. When is collaboration the best conflict resolution strategy?
- 161. What are the key skills needed for effective conflict resolution?
- What is the difference between compromising and accommodating?
- 163. How can emotional intelligence improve conflict resolution?
- 164. What role does mediation play in conflict resolution?
- 165. How do you handle conflict in the workplace?
- 166. What are some common barriers to effective conflict resolution?
- 167. Explain the need and importance of crisis management.
- ¹⁶⁸. Explain crisis preparedness and response strategies
- ¹⁶⁹. Discuss the strategies for managing crisis and disruption.
- 170. How would you apply crisis management strategies in a multinational organisation to handle a sudden cyberattack?
- 171. Explain the key components of a crisis preparedness plan.
- What role does communication play in effective crisis response?
- 173. Explain the difference between crisis preparedness and crisis response.
- 174. Explain the need and importance of crisis management?
- 175. Explain the need and importance of inclusive leadership?
- 176. Describe key traits of an inclusive leader?
- 177. Illustrate how biases awareness contribute to inclusive leadership?

- 178. Summarize the benefits of fostering an inclusive leadership?
- 179. Identify the steps a leader can take to become more inclusive leadership?
- 180. Compare inclusive leadership with traditional leadership?
- 181. Explain how inclusive leadership can impact team performance?
- 182. Explain the importance of business ethics?
- 183. Explain the limitations of business ethics?
- Explain the measures which may promote ethical conduct of business at organization level?
- 185. Describe the factors influencing business ethics?
- 186. Define business ethics? Explain the determinants of business ethics?
- What do you mean by business ethics? Explain its main characteristics?
- 188. What are the main Functions of ethics officers?
- What are the Advantages of Managing Ethics in the Workplace?

 Section-C-Mark-10
 - 1. Describe the primary functions of management according to the classical management theory. How do these functions contribute to organizational effectiveness?
 - 2. Explain each of Fayol's principles and discuss their relevance to modern management practices.
 - 3. Analyze how Fayol's and Taylor's theories viewed the role of employees and their impact on organizational success.
 - 4. Discuss Taylor's main contributions to management theory and how they transformed organizational practices.
 - 5. Analyze how the principles derived from Mayo's research can be applied to enhance workplace engagement today.
 - 6. Discuss the interconnectedness of the contributions of Mayo, Follett, and Prahalad and their relevance in modern management thought.
 - 7. Outline the steps involved in the planning process. Discuss how each step contributes to effective management and decision-making.

- 8. Describe various types of plans. Evaluate their unique purposes and how they fit into the overall planning framework of an organization.
- 9. Discuss the principles of MBO and how setting clear objectives can enhance the decision-making process in organizations.
- ¹⁰. Outline the key steps involved in the decision-making process and analyze how each step contributes to effective outcomes.
- 11. Who is Mintzberg and what are his contributions.
- What are the different types of Organisational roles what intzberd has contributed?
- 13. Describe the meaning of organizing? Discuss the various principles of organising
- ^{14.} Provide a detailed analysis of formal and informal organisation
- 15. Analyze the advantages and disadvantages of line and staff and the functional type of organisation
- ¹⁶. Discuss the various factors affecting organisational design
- 17. Explain the advantages and disadvantages of matrix organizational structure
- 18. Analyze your views on the concept of delegation of authority
- ¹⁹. Discuss the concept of delegation? Discuss various principles of delegation
- ²⁰. "The informal organisation needs to be strong enough to supportive, but not strong enough to dominate". Discuss
- 21. Discuss the advantages and disadvantages of decentralization of authority
- 22. Define leadership traits. What are some commonly recognized traits of effective leaders?
- 23. Explain the significance of emotional intelligence in leadership. How does it influence a leader's effectiveness?
- ^{24.} Consider a leader you admire. Identify and apply specific leadership traits they demonstrate, and explain how these traits contribute to their success.
- ²⁵. Evaluate the impact of traits like resilience and adaptability on leadership effectiveness in times of crisis. Provide examples to support your evaluation.

- ²⁶. List and describe five traits commonly associated with transformational leadership.
- ^{27.} Discuss how traits like integrity and accountability shape a leader's relationship with their team. Why are these traits particularly important?
- ^{28.} Compare and contrast the traits of transactional leaders versus transformational leaders. What are the implications of these differences for organizational performance?
- ^{29.} Define effective communication in organizations.
- 30. Discuss the importance of effective communication in an organization.
- 31. Identify three common barriers to communication in organizations.
- ^{32.} Evaluate the effectiveness of two different strategies for overcoming communication barriers.compare their strenth and weakness,providing examples.
- 33. Examine the impact of technology on communication in organizations.
- 34. Discuss both positive and negative effects, particularly regarding interpersonal communication.
- 35. Define motivation.
- ^{36.} Compare and contrast intrinsic and extrinsic motivation.
- ^{37.} Evaluate the effectiveness of two different strategies for overcoming communication barriers. Compare their strengths and weaknesses, providing examples.
- ^{38.} Examine the impact of technology on communication in organizations.
- ³⁹. Discuss both positive and negative effects, particularly regarding interpersonal communication.
- 40. Define motivation.
- 41. Compare and contrast intrinsic and extrinsic motivation.
- 42. Evaluate the effectiveness of various motivational theories (e.g., Herzberg's Two-Factor Theory, Self-Determination Theory) in the workplace.
- ⁴³. Analyze the role of Maslow's Hierarchy of Needs in understanding motivation.

- ^{44.} Assess the implications of adopting either Theory X or Theory Y in a leadership role.
- 45. Explain the key concepts of Reinforcement Theory, including types of reinforcement.
- ^{46.} Analyze the effectiveness of using positive and negative reinforcement in a workplace scenario.
- ⁴⁷. Evaluate the practical applications of Expectancy Theory in enhancing employee motivation.
- ^{48.} Examine the interplay between organizational methods of employee motivation and individual self-motivation techniques.
- ⁴⁹. Discuss the key stages of the control process in management.
- ⁵⁰. Analyze the relationship between organizational strategy and the control process.
- 51. Evaluate the role of performance metrics in the control process.
- 52. Discuss the principles of Management by Exception (MBE) and explain how this control mechanism can enhance managerial efficiency.
- 53. Evaluate the effectiveness of Management by Exception in promoting accountability and decision-making within an organization.
- ^{54.} Analyze the pros and cons of alternative organizational conflict management approaches.
- 55. Discuss the reasons for various types of conflicts in an organization. Suggest measures to resolve inter-group conflicts.
- ⁵⁶. Explain and discuss the various stages of the conflict in an organization.
- 57. How could a manager stimulate conflict in his or her department?
- 58. An interdepartmental conflict arises in a company between the sales and marketing teams, primarily due to differing objectives and misaligned expectations. As a department head, what steps would you take to manage and resolve the conflict to ensure both teams work towards a common goal?
- ^{59.} How would you handle a situation where a highly talented employee consistently conflicts with their colleagues due to differences in working style, but their performance is critical to the team's success? What conflict

- management strategies would you apply to retain the employee while improving team dynamics?
- 60. Discuss various conflict resolution actions that can be adopted in organizations
- 61. Analyze the effectiveness of different conflict resolution strategies in various organizational settings.
- 62. Evaluate the role of mediation as a conflict resolution strategy in workplace disputes.
- 63. How does cultural awareness influence conflict resolution in a globalized world?
- ⁶⁴. Critically examine the use of compromise as a conflict resolution strategy.
- 65. Analyze the key components of an effective crisis management plan and their role in minimizing the impact of a crisis.
- 66. Discuss the importance of communication in crisis management and its impact on stakeholder confidence.
- 67. What do you mean by crisis management? What are the different stages involved in the crisis management.
- 68. Write the importance of crisis management
- ⁶⁹. Explain the different aspects of crisis preparedness and crisis response
- ^{70.} Examine how a multinational corporation (MNC) demonstrated organizational resilience during a global crisis, such as the COVID-19 pandemic.
- 71. Assess how educational institutions have demonstrated resilience during major disruptions, such as the COVID-19 pandemic.
- 72. Apply the importance of business ethics at work place?
- 73. Make a comparison between code of conduct &code of ethics?
- ^{74.} Good ethics promote good businesses. Explain this statement and give importance of business ethics?
- 75. Discuss clearly the factors causing ethical conduct of business and also explain the measure, which may promote ethical conduct of business?
- 76. Discuss the main principles of business ethics?

77.	Explain the main ethical issues of business? Explain "Ethical Standards" of business