23U333	(Pages: 2)	Name:
		Reg.No:

## THIRD SEMESTER B.Com. DEGREE EXAMINATION, NOVEMBER 2024

(CBCSS - UG)

(Regular/Supplementary/Improvement)

## CC19U BCM3 C03 - HUMAN RESOURCE MANAGEMENT

(Commerce: Finance / Taxation - Complementary Course)

(2019 Admission onwards)

Time: 2.5 Hours Maximum: 80 Marks

Credit: 4

# Part A (Short answer questions)

Answer all questions. Each question carries 2 marks.

- 1. What are the personnel objectives of HRM?
- 2. What is 'Welfare concept' in evolution of HRM?
- 3. State any two factors affecting HR planning.
- 4. What do you mean by General budgeting Approach under manpower forecasting?
- 5. What are the disadvantages of factor comparison method?
- 6. What are the advantages of external sources of recruitment?
- 7. What do you mean by employment tests?
- 8. What do you mean by manpower consultants?
- 9. Explain feedback induction.
- 10. Explain punishment transfer.
- 11. What are the purpose of Promotion?
- 12. What do you mean by seperation?
- 13. What is vestibule training?
- 14. What is 'SWOT' with regard to career planning?
- 15. What is Halsey plan?

(Ceiling: 25 Marks)

# Part B (Paragraph questions)

Answer *all* questions. Each question carries 5 marks.

- 16. Explain the importance of HRM for the organisation, society and employees.
- 17. 'HRM is the modern concept of Personnel Management'. Explain.

- 18. What do you mean by job analysis. What are the objectives?
- 19. What are the process involved in performance appraisal?
- 20. Explain the advantages and disadvantages of MBO.
- 21. Narrate the procedures for handling grievances.
- 22. Explain the causes of absenteeism.
- 23. What are the featues of WPM?

(Ceiling: 35 Marks)

## Part C (Essay questions)

Answer any two questions. Each question carries 10 marks.

- 24. Define competitive advantage. How can HRM achieve competitive advantage? Discuss.
- 25. Selection is a Negative Process. Explain with necessary examples.
- 26. Explain labour turnover. What are the avoidable and unavoidable causes of labour turnover?
- 27. What are the various factors affecting wage and salary administration?

 $(2 \times 10 = 20 \text{ Marks})$ 

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