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Name:

Reg.No:

FIRST SEMESTER M.Com. DEGREE EXAMINATION, NOVEMBER 2024

(CBCSS - PG)

(Regular/Supplementary/Improvement)

CC19P MCM1 C04 - MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(Commerce)

(2019 Admission onwards)

Time : 3 Hours

Maximum : 30 Weightage

Part-A

Answer any *four* questions. Each question carries 2 weightage.

1. Write a short note on major contributors to management thought.
2. What is SEITON?
3. Define perception. Discuss the perceptual process.
4. Explain the mental health problems of employees.
5. Give ways and means to make the teams effective and high performance teams.
6. Explain the attribution theory of leadership.
7. Define Organisational development. Explain the steps in the process of OD.

(4 × 2 = 8 Weightage)

Part-B

Answer any *four* questions. Each question carries 3 weightage.

8. What are the problems caused by workforce diversity in an organization?
9. Define motivation.
10. What is HRM approach in controlling performance?
11. Briefly explain the bid five personality traits.
12. What are the factors that influence the ethics of people in organization?
13. What are the qualities of a leader?
14. Explain metamorphosis stage.

(4 × 3 = 12 Weightage)

Part-C

Answer any *two* questions. Each question carries 5 weightage.

15. Explain Situational Theories of Leadership.
16. Define Control. What are the features of Control?

17. What are the factors influencing Job satisfaction?

18. Write down the Planned Change process.

(2 × 5 = 10 Weightage)
