

FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2025

(CBCSS - PG)

(Regular/Supplementary/Improvement)

CC19PSOW1C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS

(Social Work)

(2019 Admission onwards)

Time : 3 Hours

Maximum : 30 Weightage

Part-AAnswer any ***four*** questions. Each question carries 2 weightage.

1. Define Emotional Intelligence and explain any one EI assessment scale.
2. What are the life skills given by WHO?
3. What is meant by the term professional boundaries?
4. What is an academic writing and the format of an academic writing?
5. Define motivation enhancement.
6. Write a note on any two ICT resources.
7. What do you mean by cyber ethics?

(4 × 2 = 8 Weightage)**Part-B**Answer any ***four*** questions. Each question carries 3 weightage.

8. Detail on the core relationship skills for social workers with suitable examples
9. Explain the importance of understanding nonverbal cues in socialwork interviewing.
10. What are the skills required for effective group discussions?
11. Social worker should be skilled in writing, what are the writing tasks for a social worker.
12. Discuss the appropriate style of leadership for a social worker.
13. Goal setting in collaboration with clients is important to make positive changes in the client. How can you make it effectively?
14. Describe the various forms of ICT resources in teaching and learning social work.

(4 × 3 = 12 Weightage)

Part-C

Answer any ***two*** questions. Each question carries 5 weightage.

15. Explain the various techniques of understanding self.
16. What is listening, mention its importance and strategies for effective listening in social work practice?
17. Transactional analysis is used both as a technique for understanding self and for effective communication. Substantiate using the elements of transactional analysis
18. How does stress affect the human body and personal effectiveness, explain with suitable examples?

(2 × 5 = 10 Weightage)
