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Name:

Reg.No:

SIXTH SEMESTER B.B.A. DEGREE EXAMINATION, APRIL 2026

(CBCSS - UG)

(Regular/Supplementary/Improvement)

CC19UBBA6B12 - ORGANISATIONAL BEHAVIOUR

(BBA - Core Course)

(2019 Admission onwards)

Time : 2.5 Hours

Maximum : 80 Marks

Credit : 4

Part A (Short answer questions)

Answer *all* questions. Each question carries 2 marks.

1. What do you mean by Organisational Behaviour?
2. Why is OB considered as a normative science?
3. What is supportive model of OB?
4. How does perception affect individual behaviour?
5. List any two assumptions of trait theory.
6. What is meant by learning?
7. What is command group?
8. What is meant by group dynamics?
9. What is group effectiveness?
10. State any two disadvantages of profit sharing as a motivation tool.
11. What is meant by LPC Scale?
12. What is benevolent autocrat in leadership?
13. What is Distress?
14. What is meant by accomodating?
15. What are the internal factors that necessitate change?

(Ceiling: 25 Marks)

Part B (Paragraph questions)

Answer *all* questions. Each question carries 5 marks.

16. What are the biological factors that determine personality?

17. What are the basic concepts of social learning?
18. What are the factors responsible for group effectiveness?
19. Discuss guidelines for improving group effectiveness.
20. What are the different types of needs in Maslows Need Hierarchy Theory?
21. Explain charismatic leadership theory.
22. What are the causes of stress?
23. What are the different sources of intergroup conflict?

(Ceiling: 35 Marks)

Part C (Essay questions)

Answer any *two* questions. Each question carries 10 marks.

24. What are the internal and external factors affecting perception.
25. Analyse group cohesiveness detailing the various factors affecting group cohesiveness.
26. Examine Fiedlers Contingency Model of leadership detailing LPC scale, Situational Favourableness and Leader Situation match and mismatch.
27. Examine the different techniques of Organisation Development.

(2 × 10 = 20 Marks)
