

16U670

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Name:

Reg. No.....

SIXTH SEMESTER B.S.W. DEGREE EXAMINATION, APRIL 2019

(Regular/Supplementary/Improvement)

(CUCBCSS-UG)

CC15U BSW6 B11 - PROFESSIONAL SKILL DEVELOPMENT

Social Work – Core Course

(2015 Admission onwards)

Time: Three Hours

Maximum: 80 Marks

Part A

Answer *all* questions. Each question carries 1 mark.

1. The productive work force of an organization is known as
a) Population b) Human resource c) Mass d) none of them
2. Which of the following can be defined as the judgment of oneself as well as an attitude towards the self?
a) Confidence b) awareness c) Self esteem d) perception
3. According to Freud which is the basic subsystem of personality?
a) Libido b) Id c) Ego d) Super ego
4. In which age does autonomy versus shame and doubt develop?
a) 1-3 b) 0-1 c) Puberty d) adult
5. Who is the author of *Emotional Intelligence Why it can Matter more than IQ?*
a) Gordon Allport b) Daniel Goleman c) William Stern d) Alfred Binet
6. Which of the following is not a technique of time management?
a) Activity logs b) action plans
c) Withdrawal form peer group d) punctuality
7. In which level of self esteem, one feels wrong as a person and not ready for life
a) High level b) medium level c) Low level d) below low level
8. In communication, which barrier occurs due to wrong interpretation of word meaning
a) Organization barrier b) physical barrier
c) Inter personal barrier d) semantic barrier

(8 x 1 = 8 Marks)

Part B

Answer any *four* questions. Each question carries 3 marks.

9. Human resource.
10. Extroverts and introverts.

11. Self esteem.
12. Non verbal communication.
13. Group discussions.
14. Career counseling.

(4 x 3 = 12 Marks)

Part C

Answer any *five* questions. Each question carries 6 marks.

15. Write short note on significance of human resource development.
16. Describe the concept of emotional intelligence.
17. Write short notes on barriers to effective communication.
18. Define stress. Describe different stress management techniques.
19. What is procrastination? Add a note on time management.
20. Briefly explain Transactional Analysis.
21. What is the role of family and school in personality development?

(5 x 6 = 30 Marks)

Part D

Answer any *two* questions. Each question carries 15 marks.

22. Write down different participatory training methodologies.
23. Write an elaborated note on theories of personality.
24. What is an interview? Mention the types, principles and technique of an interview.

(2 x 15 = 30 Marks)
