

16U664

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Name:

Reg. No.....

SIXTH SEMESTER B.B.A. DEGREE EXAMINATION, APRIL 2019

(Regular/Improvement/Supplementary)

(CUCBCSS - UG)

CC15U BB6 B13 - ORGANISATIONAL BEHAVIOUR

BBA – Core Course

(2015 Admission onwards)

Time: Three Hours

Maximum: 80 Marks

Part A

Answer *all* the questions. Each question carries 1 mark.

1. Organisational behaviour is a science.
a. Political b. Normative c. Natural d. None of these
2. is a process of becoming aware of situations around human being through sensations.
a. Personality b. Attitude c. Perception d. Learning
3. Who proposed social learning theory?
a. B.F Skinner b. Ivan Pavlov c. Tolman d. Albert Bandura
4. Which of the following is not a reason for group formation?
a. Esteem b. Affiliation c. Security d. Personal cringe
5. is a negative stress brought about by constant readjustments or alterations in a routine.
a. Physical stress b. Acute stress c. Distress d. None of these

Fill in the blanks.

6. is the conscious and logical part of human body.
7. refers to the study of forces within a group.
8. Theory of Situational Leadership was developed by
9. Managerial grid is an important technique of
10. MBO was developed by

(10 x 1 = 10 Marks)

Part B

Answer any *eight* questions. Each question carries 2 marks.

11. What is meant by Organisational behaviour?
12. What is learning?

13. Define Motivation.
14. What is group dynamics?
15. What is Theory X?
16. What is Autocratic leadership style?
17. Define stress.
18. What is conflict Management?
19. What is MBO?
20. What is Counselling?

(8 x 2 = 16 Marks)

Part C

Answer any *six* questions. Each question carries 4 marks.

21. Discuss the Trait theory of personality.
22. Explain the motivation process.
23. Write a short note on Herzberg's two factor theory.
24. What are the factors affecting group cohesiveness?
25. Explain the qualities of a successful leader.
26. What are the causes of job stress?
27. Explain the major reasons of interpersonal conflict.
28. What is resistance to change? List out any four reasons for resistance to change.

(6 x 4 = 24 Marks)

Part D

Answer any *two* questions. Each question carries 15 marks.

29. Discuss the important theories of motivation.
30. Explain the recent approaches to leadership theories.
31. Define conflict. Discuss the different types of conflict.

(2 x 15 = 30 Marks)
