

**18U555S**

(Pages: 2)

Name: .....

Reg. No.....

**FIFTH SEMESTER B.Sc. DEGREE EXAMINATION, NOVEMBER 2020**

(Supplementary/Improvement)

(CUCBCSS-UG)

**CC15U PSY5 B05 - ORGANIZATIONAL PSYCHOLOGY**

(Psychology - Core Course)

(2015, 2016 Admissions)

Time: Three Hours

Maximum: 80 Marks

**SECTION A** (Objective type questions)

Answer *all* questions. Each question carries 1 mark.

Fill in the blanks:

1. ----- also referred to as rules of standards of behaviour that apply to group members.
2. ----- is defined as the disagreement between two or more individuals or groups.
3. Hygiene theory put forwarded by -----
4. The value an individual places on the rewards of an outcome is known as -----
5. ----- a process by which individuals organize and interpret their sensory impressions in order to give meaning to their environment.
6. GAS is put forwarded by -----
7. ----- is a comprehensive strategy for organization improvement.
8. Concept of managerial grid introduced by -----
9. ERG theory developed by -----
10. The concept of MBO introduced by -----

**(10 × 1 = 10 Marks)**

**SECTION B**

(Answer in three or four sentences)

Answer *all* questions. Each question carries 2 marks.

11. LPC
12. Leadership.
13. Communication.
14. Perception.
15. Organizational behaviour.
16. Group.

17. Stress.
18. Self esteem.
19. Organizational structures.
20. Theory X

**(10 × 2 = 20 Marks)**

**SECTION C**

(Answer in a paragraph of about half a page to one page)  
Answer any *six* questions. Each question carries 5 marks.

21. MBO
22. Functions of manager.
23. Non verbal communication.
24. Types of group.
25. Benchmarking.
26. Approaches to study leadership.
27. Application of attribution theories in organization.
28. Types of conflict.

**(6 × 5 = 30 Marks)**

**SECTION D (Essay type questions)**

Answer any *two* of the following. Each question carries 10 marks.

29. What are the scope and challenges of organizational behaviour.
30. Describe important theories of motivation.
31. Elaborate modern management theories of organization.
32. Describe causes, consequences and management of organizational conflict.

**(2 × 10 = 20 Marks)**

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