

**20P135S**

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Name: .....

Reg. No.....

**FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2020**

(CUCSS-PG)

**CC15P SW1 C05 – PERSONAL AND PROFESSIONAL SKILLS FOR SOCIAL WORKERS**

(Social Work)

(2015 to 2017 Admission - Supplementary)

Time: Three Hours

Maximum: 36 Weightage

**Section 1**

Answer *all* questions. Each question carries 1 weightage.

Answers should not exceed 50 words

1. Self Esteem
2. SWOT analysis
3. Plagiarism
4. Motivational Enhancement
5. Democratic Leadership
6. Cyber bullying
7. Ecomap
8. Empathy
9. Resilience
10. Emotional Intelligence

**(10 x 1 = 10 Weightage)**

**Section II**

Answer any *six* questions. Each question carries 3 weightage.

Answers should not exceed 300 words

11. Explain the application of Johari Window Model.
12. Goal setting in collaboration with clients is important to make positive changes in the client. How can you make it effectively?
13. Explain the importance of understanding nonverbal cues in social work interviewing.
14. What are the essential conditions of therapeutic worker – client relationship.
15. What is meant by strokes in Transactional Analysis? Explain its importance.
16. Social Worker should be skilled in writing. What are the writing tasks for a social worker?
17. Discuss the importance of groups in organisations.
18. Elaborate the concept ‘professional boundaries’ in social work practice with examples.

19. Explain the importance of writing Minutes.

**(6 x 3 = 18 Weightage)**

**Section III**

Answer any *two* questions. Each question carries 4 weightage.

Answers should not exceed 800 words

20. Explain the importance of ICT in social work practice.

21. Discuss the causes and implications of stress and burnout. What are the strategies of stress management?

22. Communication skills are essential for social workers- Explain.

23. Explain the various techniques of understanding oneself.

**(2 x 4 = 8 Weightage)**

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