

10. ----- is anxiety arousing among employees that leads to job stress.

(10 x 1 = 10 Marks)

PART B

Answer *all* questions. Each question carries 2 marks.

11. Custodial Model.

12. Cognitive component of attitude.

13. Perceptual input.

14. Need for Power.

15. Define task group.

16. Features of leadership.

17. Paternalistic leadership.

18. Role Ambiguity.

19. Types of conflict.

20. What is Quality of Work life?

(10 x 2 = 20 Marks)

PART C

Answer any *six* questions. Each question carries 5 marks.

20 (A) Scope and challenges of organization.

21 Consequence and management of stress balancing work and life.

22 Functions of leader.

23 Important factors influencing perception.

24 Formation of attitude.

25 Process of communication in organizational settings.

26 Explain work stressors.

(6 x 5 = 30 Marks)

PART D (Essay Type)

Answer any *two* of the following. Each question carries 10 marks.

27 Explain organizational development.

28 Explain different Approaches to the study of leadership phenomenon.

29 Explain theories of motivation

30 Goals, structure and types of organizational behavior models.

(2 x 10 = 20 Marks)
