

**18U463**

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Name: .....

Reg. No.....

**FOURTH SEMESTER B.Voc. DEGREE EXAMINATION, APRIL 2021**

(Regular/Supplementary/Improvement)

**GEC4 ED11 - ORGANIZATIONAL PSYCHOLOGY**

(Common Course)

(2018 Admission onwards)

Time: Three Hours

Maximum: 80 Marks

**Part A**

Answer *all* questions. Each question carries 1 mark.

1. ----- is the study and application of knowledge about how people act within the organizations.
2. ----- is the process by which the general people attempt to manage or control the perceptions that others form about them
3. Who proposed 'X' and 'y' theories of motivation?
4. ----- suggests that managers and subordinates should set goals for an individual on a regular basis, as suggested by MBO.
5. ----- are the groups formed by an organization to accomplish a narrow range of purposes within a specified time.
6. ----- is defined as the attractiveness of group members towards the group.
7. ----- is the ability of influencing people to strive willingly for mutual objectives”
8. The ----- believes in the concept that the happy employees work better and harder.
9. ----- are the conflicts that arise among employees, individuals because of their competitive roles.
10. ----- is the process of screening out information that we are uncomfortable with or that contradicts our beliefs.

**(10 × 1 = 10 Marks)**

**Part B**

Answer any *eight* questions. Each question carries 2 marks

11. Task group.
12. Organizational behaviour.
13. Selective perception.
14. Group cohesiveness.
15. Extinction.

16. Infra- organizational conflict.
17. Role Analysis Techniques (RAT).
18. Transformational leadership
19. Task group.
20. Define stress.
21. Bureaucratic leadership.
22. Impression management.

**(8 × 2 = 16 Marks)**

### **Part C**

Answer any *six* questions. Each question carries 4 marks.

23. Explain organization goals and challenges.
24. Consequence of stress and management of stress.
25. Explain basic perceptual process.
26. Explain need theories of motivation.
27. Different types of group.
28. Difference between Leadership and Management
29. Process conflict.
30. Explain the concepts of management.
31. Explain sources of stress in organizational settings

**(6 × 4 = 24 Marks)**

### **Part D**

Answer any *two* of the following. Each question carries 15 marks.

32. Explain classical and neo- classical theories in organization.
33. Elucidate different types of leadership.
34. Define motivation. Briefly explain the theories of motivation.
35. Explain the theories of group formation.
36. Define communication. explain about the process and functions of communication?

**(2 × 15 = 30 Marks)**

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