

18U636

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Name:

Reg. No.....

SIXTH SEMESTER B.Sc. DEGREE EXAMINATION, APRIL 2021

(CUCBCSS-UG)

CC18U BSH6 B10 – ACCOMMODATION MANAGEMENT

(Hotel Management & Catering Science – Core Course)

(2018 Admission - Regular)

Time: Three Hours

Maximum: 80 Marks

Part A

Answer *all* questions. Each question carries 1 mark.

Fill in the Blanks:

1. The Three levels of branches of Ikebana are Shin, Soe and
2. The most important of principles of design is
3. The person who is employed for this sorting laundry is named as.....
4. Linen that is officially declared unfit for use is
5. Another name for sewing kit is
6. A floating arrangement is called
7. A provides linen supplies for room attendants and stocks guest room floor closets.
8. The best example for a natural source of light is
9. An example for Japanese Flower arrangement is
10. Floral foam, also known as

(10 x 1 = 10 Marks)

Part B

Answer any *eight* questions. Each question carries 2 marks.

11. Name any four accessories of flower arrangement.
12. Name any four equipments used in hotel laundry.
13. Mention any four flowers used for making flower arrangements.
14. What is Florist?
15. Enlist the Cleaning Agents used for dry cleaning.
16. What is Rhythm?
17. What is Laundry Valet Service?
18. What is Room Checklist?
19. What is Chicken Wire?
20. Explain the steps in attending guest laundry.

(8 x 2 = 16 Marks)

Part C (Short Essay)

Answer any *six* questions. Each question carries 4 marks.

21. What are the general methods of pest control?
22. What is inventory control?
23. Explain the styles of making flower arrangements.
24. Explain the types of complaints which may occur in hotels.
25. Explain duties and responsibilities of Runners in hotel.
26. Write advantages and disadvantages of contract services in hotel industry.
27. What is par stock? How we establish par stock in hotel?
28. What are the things that are needed to be checked during room check?

(6 x 4 = 24 Marks)

Part D (Essay Type)

Answer any *two* questions. Each question carries 15 marks.

29. Explain the laundry process in details.
30. What are pests? Why is their control important?
31. Write short notes on waste disposal.

(2 x 15 = 30 Marks)
