

20U633

(Pages: 2)

Name: .....

Reg.No: .....

**SIXTH SEMESTER B.Sc DEGREE EXAMINATION, APRIL 2023**

(CBCSS - UG)

(Regular/Supplementary/Improvement)

**CC19U PSY6 B05 - ORGANISATIONAL BEHAVIOUR**

(Psychology - Elective Course)

(2019 Admission onwards)

Time : 2.00 Hours

Maximum : 60 Marks

Credit : 3

**Part A** (Short answer questions)

Answer *all* questions. Each question carries 2 marks.

1. Explain the challenges of organizational behaviour.
2. Explain collegial model of organization.
3. Describe characteristics of attitude.
4. Describe the importance of perception.
5. Describe meaning and types of motivation.
6. Describe informal group.
7. Define horizontal communication.
8. Explain contingency theory of leadership.
9. Explain types of conflict.
10. Define intragroup conflicts.
11. Explain consequences of stress.
12. Describe work life balance.

**(Ceiling: 20 Marks)**

**Part B** (Short essay questions - Paragraph)

Answer *all* questions. Each question carries 5 marks.

13. Discuss types of organization structure.
14. Discuss content theories.
15. Describe vrooms expectancy and reinforcement theory.
16. Discuss tuckman theory of group formation.
17. Discuss stress and work stressors.

18. Explain characteristics of organizational development.

19. Explain organizational effectiveness.

**(Ceiling: 30 Marks)**

**Part C (Essay questions)**

Answer any *one* question. The question carries 10 marks.

20. Discuss impression management and interpersonal perception.

21. Explain transactional analysis.

**(1 × 10 = 10 Marks)**

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