

23U422

(Pages: 2)

Name :

Reg. No :

FOURTH SEMESTER B.Sc. DEGREE EXAMINATION, APRIL 2025

(CBCSS-UG)

(Regular/Supplementary/Improvement)

CC19U BSH4 C08 / CC20U BSH4 C08 - HUMAN RESOURCE MANAGEMENT

(Hotel Management and Catering Science - Complementary Course)

(2019 Admission onwards)

Time: 2 Hours

Maximum: 60 Marks

Credit: 3

Part A (Short answer questions)

Answer **all** questions. Each question carries 2 marks.

1. What are the procedures for appraisal?
2. What is probation period?
3. Write the importance of staff relation in hotels.
4. What are the beneficts of HRD?
5. What are the limitations of job evaluation method?
6. What is job analysis?
7. What is supply forecasting?
8. Mention the factors influencing job satisfaction.
9. Explain the characteristics of an job enrichment.
10. Write about individual career planning.
11. Write the aims and objectives of discipline.
12. What is labour welfare?

(Ceiling: 20 Marks)

Part B (Short essay questions - Paragraph)

Answer **all** questions. Each question carries 5 marks.

13. What is micro and macro level HRP?
14. What are the nature and objectives of personnel department?
15. Write the objectives of human resource information system in hotels.
16. Write about human resource audit.
17. What is placement and write its importance?

18. What is on the job and off the job training?

19. Write the steps of performance appraisal.

(Ceiling: 30 Marks)

Part C (Essay questions)

Answer any *one* question. The question carries 10 marks.

20. Write the role of training department in the hotel industry.

21. Explain the new trends in human resource department.

(1 × 10 = 10 Marks)
