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Name : .....

Reg. No : .....

**SIXTH SEMESTER B.B.A. DEGREE EXAMINATION, APRIL 2025**

(CBCSS-UG)

(Regular/Supplementary/Improvement)

**CC19U BBA6 B12 - ORGANISATIONAL BEHAVIOUR**

(BBA - Core Course)

(2019 Admission onwards)

Time: 2.5 Hours

Maximum: 80 Marks

Credit: 4

**Part A** (Short answer questions)

Answer *all* questions. Each question carries 2 marks.

1. What are the two elements of that affect work place environment?
2. What is autocratic model of organisational behaviour?
3. What is the impact of age on individual behaviour?
4. How does economic and social background affect perception?
5. What is interest group?
6. What is meant by group dynamics?
7. What is group behaviour?
8. What is meant by group norms?
9. What is meant by self actualisation?
10. How does empowerment lead to motivation empowerment?
11. What is meant by LPC Scale?
12. Who is a charismatic leader?
13. What is meant by leadership style?
14. What is meant by stress management?
15. What is meant by accomodating?

**(Ceiling: 25 Marks)**

**Part B** (Paragraph questions)

Answer *all* questions. Each question carries 5 marks.

16. Explain socialisation and identification process in determining individual personality.
17. Explain Trait theory of personality.

18. What is learning? What are the steps in learning process?
19. What are the basic concepts of social learning
20. What is leadership? What are the four major factors of leadership?
21. What are the reasons for inter personal conflict?
22. Examine Organisation Development with reference to the objectives of the same.
23. What are the steps in MBO?

**(Ceiling: 35 Marks)**

**Part C (Essay questions)**

Answer any *two* questions. Each question carries 10 marks.

24. What is OB? Explain OB with reference to the nature and scope of OB.
25. Analyse group cohesiveness detailing the various factors affecting group cohesiveness.
26. Examine the various method of managing job stress including counselling.
27. Discuss reasons for resistance to change highlighting separately reasons for organisational resistance to change.

**(2 × 10 = 20 Marks)**

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