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## FIRST SEMESTER M.Com. DEGREE EXAMINATION, DECEMBER 2014

(CUCSS)

## MC1 C4—MANAGEMENT INFORMATION SYSTEMS

Three Hours

Maximum: 36 Weightage

Answer all questions.
Each question carries 1 weightage.

- How do you define Management Information Systems.
- What is data independence?
- Define data mining.
- What do you mean by feed back Systems?
- List the operating elements of MIS.
- 6. What do you mean by internal constraints?

 $(6 \times 1 = 6 \text{ weightage})$ 

Answer any six questions.

Each question carries 3 weightage.

- 7. With a neat diagram, explain the organization of MIS.
- 8. Differentiate between Decision support systems and Executive support system.
- Describe about security of information resources focusing on its threats.
- Elaborate on the organizational functions of any major commercial bank.
- What are the services rendered by MIS to different levels of management?
- What do you mean by the behavioural model of decision making?
- Outline the concept of database and database design.
- Is user participation required for system development? Substantiate.

 $(6 \times 3 = 18 \text{ weightage})$ 

Answer any two questions.

Each question carries 6 weightage.

- Describe in detail the modules of ERP that can be implemented in a banking environment.
- Explain the impact of MIS in any of the organization you are familiar with. Describe the application of MIS in all the levels of that organisation.
- What are the multiple approaches to the structure of MIS? Describe how you synthesize multiple approaches into a conceptual structure for MIS.

 $(2 \times 6 = 12 \text{ weightage})$