

16P145

(Pages:1)

Name:

Reg. No.....

FIRST SEMESTER M.Com.DEGREE EXAMINATION, NOVEMBER 2016

(Regular/Supplementary/Improvement)

(CUCSS-PG)

CC15P MC1 C05 – ORGANIZATIONAL THEORY AND BEHAVIOUR

(Commerce)

(2015 Admission Onwards)

Time: Three Hours

Maximum: 36 Weightage

Part – A

Answer *ALL*

1. What do you mean by Morale?
2. What is Team Effectiveness?
3. Define Personality?
4. Write a short note on Theory X?
5. What is Classical Theory?
6. What is meant by Stroking?

(6 x 1 = 6 Weightage)

Part – B

Answer any *SIX* in two to three pages

7. Compare and contrast between Systems Approach and Contingency Approach?
8. Define Power? Also explain the sources of Power?
9. In Vrooms model what are Valence, Expectancy and Instrumentality? How do these variables relate to each other?
10. Explain the Self-concept and Social learning Personality theories?
11. Does culture play a significant role in managing an Organisation? Examine.
12. Can Attitudes be changed? What are the positive ways?
13. What is Transactional Analysis? How can it be used as a facilitator in Communication Process?
14. How is Perception different from Sensation? Explain the Perceptual process?

(6 x 3 = 18 Weightage)

Part – C

Essay Answers: Answer any *TWO* in not less than *SIX* pages

15. Critically evaluate Maslow's need hierarchy theory?
16. Define Organisational Behaviour and what are the Challenges & Opportunities for Organisational Behaviour?
17. What do you mean by Goal Path Theory of Leadership? In today's environment, will the theory be relevant especially in the Indian Context?

(2 x 6 = 12 Weightage)
