

**19P134A**

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Name: .....

Reg. No.....

**FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2019**

(Supplementary/Improvement)

(CUCSS-PG)

**CC18P SW1 C04 – PROFESSIONAL SKILLS FOR SOCIAL WORKERS**

(Social Work)

(2018 Admission)

Time: Three Hours

Maximum: 36 Weightage

**PART-I**

Answer *all* questions not exceeding 50 words. Each question carries 1 weightage.

1. Self-awareness.
2. Professional integrity.
3. Communication.
4. Silence.
5. Plagiarism.
6. Goal setting.
7. Emotional intelligence.
8. Paraphrasing.
9. Cybercrimes.
10. Group dynamics.

**(10 x 1 = 10 Weightage)**

**PART-II**

Answer any *six* questions not exceeding 300 words. Each question carries 3 weightage.

11. Explain the factors affecting self.
12. Define life skills. Detail any five life skills.
13. Define time management. Explain various techniques for better time management.
14. Explain Jo-Hari window.
15. Discuss the concept ICT and various forms of ICT resources.
16. Detail the specific writing skills required for a social worker.
17. Explain the various relationship skills necessary for social work practice.
18. Explain the concept of Transactional Analysis.
19. Describe the techniques needed for understanding self.

**(6 x 3 = 18 Weightage)**

### **PART-III**

Answer any *two* questions not exceeding 800 words. Each question carries 4 weightage.

20. Explain the need and importance of leadership skills in social work practice.
21. Define communication, its purpose, types and process.
22. Discuss the uses and various forms of ICT in social work practice.
23. Examine interpersonal relation in relation to Transactional Analysis.

**(2 x 4 = 8 Weightage)**

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